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PROFESSIONAL SUMMARY

Accomplished Reimbursement Analyst with a decade of experience in optimizing revenue cycles and ensuring compliance in healthcare settings. Expertise in analyzing billing data, resolving claims discrepancies, and implementing process improvements. Committed to enhancing financial performance through strategic collaboration and effective communication with cross-functional teams.

WORK EXPERIENCE

Senior Reimbursement Analyst

Maple Leaf Consulting

- m Jan / 2019-Ongoing
 - Toronto, ON
- 1. Maintained Charge Description Master (CDM), ensuring compliance with payer regulations and accuracy of data elements.
- 2. Managed CDM modifications within hospital billing systems to support accurate billing practices.
- 3. Created and upheld coding-related billing edits for both outpatient and inpatient claims.
- 4. Collaborated with Patient Financial Services to re-bill and appeal denied claims, enhancing recovery rates.
- 5. Reviewed high-cost drug accounts to ensure pricing accuracy per managed care contracts.
- 6. Provided training to clinical departments on charge capture processes and documentation requirements.
- 7. Identified patterns in claim denials and worked cross-departmentally to resolve issues and minimize future occurrences.

Outpatient Billing Manager

Jan/2015-Jan/2019

Silver Lake Enterprises

- **耳** Seattle, WA
- 1. Led a team of 30 staff members, ensuring productivity benchmarks were met and performance evaluations conducted.
- 2. Participated in weekly revenue cycle meetings to assess financial reports and strategize resource allocation.
- 3. Analyzed billing operations, focusing on denial trends and improving copay collection rates.
- 4. Collaborated with departments to address coding denials and improve operational efficiency.

EDUCATION

Bachelor of Science in Health Administration

m Jan / 2012-Jan / 2015

University of Michigan

▼ Chicago, IL

Focused on healthcare management, reimbursement systems, and financial analysis.

SKILLS

Advanced Excel Skills

Microsoft Word Proficiency

Presentation Development Skills

Epic Systems Navigation

Administrative Support Expertise

INTERESTS

Art

Volunteering

Hiking

🗘 Yoga

STRENGTHS

Q Criticality

≡ Detail-oriented

Diplomacy

© Enthusiasm

LANGUAGES

English

Italian French

ACHIEVEMENTS

Reduced claim denial rates by 30% through effective training and process adjustments.

Developed a new billing protocol that increased revenue capture by 15% over six months.

Implemented a new tracking system that improved reimbursement cycle time by 15 days.