Robert Smith

Reliability Manager

CONTACT DETAILS

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PERSONAL STATEMENT

Fifteen years of broad-based retail management experience with a proven track record of outstanding results in sales, operational excellence, customer service, people development, merchandise presentation, and asset protection. Seven years of management experience in a manufacturing environment with significant accomplishments noted in productivity, and quality assurance.

WORK EXPERIENCE

Reliability Manager

ABC Corporation - May 2015 – June 2020

Responsibilities:

- Managed five line, 200+ employee bakery following two promotions in the first three months of coming onboard.
- Challenged with turning around a struggling facility with exceptionally high turnover rates and identified as a potential closure candidate.
- Originally recruited to Hostess brands as the Reliability Manager to develop the CI culture, provide process engineering support and execute LSS projects.
- Promoted to Operations Manager and then Plant Manager shortly thereafter, to lead the entire bakery including production, engineering, sanitation, quality, receiving and logistics departments.
- Achieved A rating British Retail Consortium (BRC) audit.
- Executed replacement of existing cake roll line with new process technology/equipment resulting in 40% increase in hourly case output.
- Executed strategic downsizing of direct and indirect workforces to match overhead structure to volume demand.

Reliability Manager

Delta Corporation - 2000 – 2015

Responsibilities:

- Responsible for guiding efforts to ensure reliability and maintainability of equipment, processes, utilities, facilities, controls and safety/.
- Identify and manage asset reliability risks that could adversely affect plant or business operations.
- Encompassed Lean, Quality, Risk and Environmental.
- Reported directly to our GM and the divisional facilitator for each program.
- Oversight of facility Lean program.
- Implemented and planned Lean events.
- Scheduled changes to process through the GM and maintenance department.

Education

MS

SKILLS

Lean Six Sigma Green Belt, Kaizen Leader.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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