

Replenishment Manager I

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Objective

Extensive experience in customer service. Dependable, self motivated, and a goal oriented team player. Like to serve a hard-working company that will allow to utilize experience, interpersonal skills and ability to take over routine functions. Seeking a position to reflect an increasing need and desire to gain more experience and responsibility in this area. Accomplishments include supervisory and management experience, and continuing education.

Skills

AS-400, Property Management, Employee Supervision, Hospitality, Management, Customer Service, Microsoft Office, Hospitality Property Management Software, General Managing.

Work Experience

Replenishment Manager I

Michaels Arts And Crafts - 2016 – 2020

- Responsible for various levels of interaction with customers and staff on the showroom floor or via telephone.
- Lead member of the business replenishment team.
- Duties included unloading the truck, placement of stock onto store shelves, building properly dismantling of displays and cleaning.
- Managerial Experience handling customer service issues, overseeing cleaning crews, training employees, data entry, and basic daily operation.
- Devised a technique for monitoring the sales concepts and the product line by store and team for instock, fill rate, delivery stats, inventory, DD, and C-stock Supports sales team on forecasting and revenue analysis to recommend appropriate adjustments based on trends, POS data and additional market information.
- Execute plans for modular changes, features, and seasonal events Collaborate with cross-functional team members and suppliers to reduce inventory .
- Assist with everyday operations of the store Unloading/stocking freight Merchandising and setting planograms Supervision of replenishment team members.

Replenishment Manager

Delta Corporation - 2012 – 2013

- Manage inventory in a high turning, \$1.5 billion business with 3 categories in the Frozen Foods department Accurately flow merchandise based on .
- Made forecasting and managed inventory of Jeans and Casual Pants over 600 items for 2800 Walmart US stores by using GRS and CPFR Analyzed .
- hours per week while in school) Implemented Kaizen methods to reduce the impact of shrink losses by 50% Collaborated with management to ensure proper .
- Replenishment Associate (3 yrs) at Michaels Arts & Crafts Replenishment Manager (1 yr) at Michaels Arts & Crafts.
- Opening store Managing crew of 7-9 team members Scheduling and assigning tasks Responsible for the stocking and appearance of overall store products.
- Prior to promotion to Replenishment Manager; voluntarily took on the responsibility as temporary Replenishment Manager during a shortage of staff.

- Proofreader JDP Resources, Stockbridge, GA An independent contractor for a disaster logistics planning consulting company, as a document proofreader, ensuring the understandability of the disaster plans to a non-professional level employees and affected individuals.

Education

Bachelor of Arts in History - 2004(Clayton State University - Morrow, GA)