



# MASON WILSON

## Resident Care Coordinator

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles

🌐 www.qwikresume.com

### 💡 SKILLS

Geriatric Care Management



Orthopedic Care Coordination



Peritoneal Dialysis Management



Blood Transfusion Coordination



Patient Care Documentation



Emotional Support



### 📌 INTERESTS

★ Surfing

🌐 Martial Arts

👥 Community Service

📝 Blogging

### 👊 STRENGTHS

⌚ Patience

🏔️ Perseverance

📅 Planning

⚙️ Positivity

### 🗣️ LANGUAGES



English



Arabic



Japanese

### 🏆 ACHIEVEMENTS

★ Developed individualized care plans that improved resident health outcomes by 30%.

★ Spearheaded safety training initiatives, leading to a 50% reduction in incident reports.

### 👤 PROFESSIONAL SUMMARY

With 7 years of dedicated experience as a Resident Care Coordinator, I excel in enhancing resident care through personalized care plans and strong team leadership. My focus on compliance and quality improvement ensures optimal health outcomes while creating a nurturing environment that prioritizes resident satisfaction and engagement.

### 💼 WORK EXPERIENCE

**Resident Care Coordinator**

📅 Apr / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Enhanced quality assurance program, resulting in a 20% increase in resident satisfaction scores.
2. Facilitated training for new staff, improving onboarding efficiency by 30%.
3. Led team initiatives to improve care coordination, minimizing service delays by 25%.
4. Streamlined purchasing policies, achieving a 15% reduction in supply costs.
5. Implemented feedback mechanisms that increased agency responsiveness to resident needs by 40%.
6. Developed individualized care plans that improved resident health outcomes by 30%.
7. Spearheaded safety training initiatives, leading to a 50% reduction in incident reports.

**Resident Care Coordinator**

📅 Apr / 2018-Apr / 2020

Summit Peak Industries

📍 Denver, CO

1. Managed the East Wing of the facility (approx. 32 residents), ensuring their needs are met daily.
2. Assisted LPNs and CNAs with their daily tasks to ensure smooth operations.
3. Conducted chart audits and verified documentation for compliance and accuracy.
4. Fostered a collaborative team environment, enhancing resident care and support.
5. Leveraged leadership skills to mentor junior staff and improve team performance.
6. Communicated effectively with families to address concerns and provide updates on resident care.

### 🎓 EDUCATION

**Bachelor of Science in Nursing**

📅 Apr / 2016-Apr / 2018

University of Health Sciences

📍 Denver, CO

Focused on patient care, nursing ethics, and healthcare management.