



EMMA JOHNSON

Residential Housekeeper

support@qwikresume.com
(123) 456 7899
Los Angeles
www.qwikresume.com

PROFESSIONAL SUMMARY

With a decade of expertise in residential housekeeping, I excel in creating spotless and inviting environments. My background includes managing diverse cleaning tasks, optimizing supply usage, and exceeding client expectations. I pride myself on my meticulous attention to detail and ability to implement efficient cleaning protocols, ensuring every home remains a sanctuary of cleanliness and comfort.

WORK EXPERIENCE

Residential Housekeeper Mar / 2018-Ongoing
WidgetWorks Inc. Denver, CO

- Delivered customized cleaning services tailored to individual client needs, enhancing satisfaction.
- Developed and implemented efficient cleaning protocols, improving service delivery and client retention.
- Built strong relationships with clients, resulting in a loyal customer base and referrals.
- Maintained meticulous records of cleaning activities to ensure transparency and accountability.
- Supervised and trained staff, fostering a collaborative work environment focused on quality.
- Engaged clients in activities that promote their well-being and satisfaction.
- Adhered to all safety procedures to ensure a secure environment for clients and staff.

Residential Housekeeper Mar / 2015-Mar / 2018
Crescent Moon Design Portland, OR

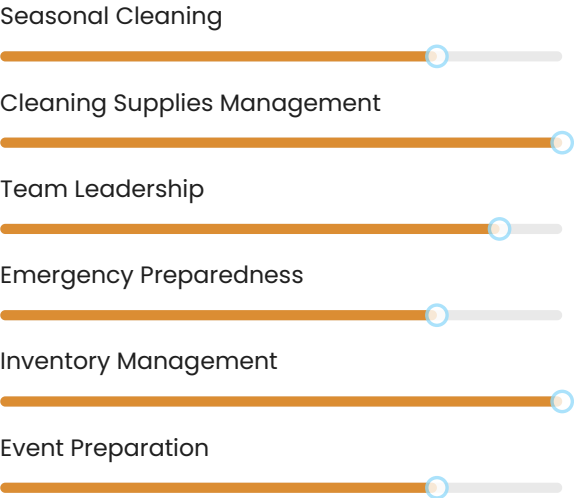
- Currently providing detailed cleaning services for both residential and commercial properties.
- Acquired extensive knowledge of cleaning techniques and safe chemical usage.
- Self-employed with a focus on personalized cleaning plans for clients in upscale neighborhoods.
- Executed tailored cleaning plans, ensuring thorough organization and cleanliness in clients' homes.
- Specialized in deep cleaning kitchens and bathrooms, achieving high standards of sanitation.
- Managed cleaning schedules effectively to meet diverse client needs.

EDUCATION

Diploma in Housekeeping Management Mar / 2012-Mar / 2015
Culinary Institute of America Portland, OR

Focused on advanced cleaning techniques, customer service, and household management.

SKILLS



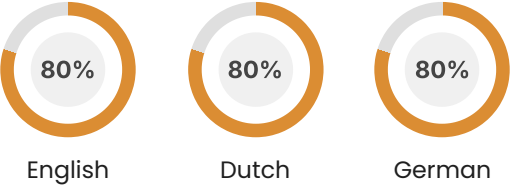
INTERESTS

- Podcasts Language Learning
Dancing Cycling

STRENGTHS

- Intuition Leadership
Listening Mentorship

LANGUAGES



ACHIEVEMENTS

- Successfully reduced cleaning time by 20% through optimized cleaning schedules.
- Received consistent positive feedback from clients, leading to a 30% increase in repeat business.