# **OLIVIA SMITH**

# Residential Youth Worker

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Los Angeles



#### PROFESSIONAL SUMMARY

With a decade of dedicated experience as a Residential Youth Worker, I excel in fostering supportive environments for at-risk youth. Proficient in crisis intervention, behavior management, and developing individualized care plans, I am passionate about empowering youth through structured activities and mentorship. My commitment to their growth and well-being drives my efforts in creating lasting positive change.

#### WORK EXPERIENCE

#### Residential Youth Worker

#### Pineapple Enterprises

耳 Santa Monica, CA

- 1. Provided emotional and psychological support to at-risk youth, fostering a secure and nurturing environment.
- 2. Administered medications and ensured compliance with health protocols for children's safety.
- 3. Trained and mentored new staff on best practices in youth care and crisis management.
- 4. Monitored daily activities and behaviors, documenting significant changes and incidents.
- 5. Coordinated recreational and educational activities that promote social skills and personal development.
- 6. Facilitated communication between youth, families, and support staff to enhance service delivery.
- 7. Participated in professional development to remain current with youth care methodologies and regulations.

#### Residential Youth Worker

m Jan / 2015-Jan / 2018

Summit Peak Industries

**耳** Denver, CO

- 1. Engaged in direct service work with youth facing psychological and emotional challenges, ensuring their safety and well-being.
- 2. Processed client intakes and discharges while maintaining accurate documentation of behaviors and interventions.
- 3. Maintained a therapeutic environment in a residential setting, applying established policies and procedures.
- 4. Conducted life skills and therapeutic group sessions, addressing various psychological needs.
- 5. Intervened effectively during crises, employing de-escalation techniques to manage conflicts.

# **EDUCATION**

## **Bachelor of Social Work**

m Jan / 2012-Jan / 2015

State University

♣ Santa Monica, CA

Focused on social work practices with emphasis on youth services and community development.

# **SKILLS**

Youth Advocacy

Program Development

Proficient in Software **Applications** 

**Cultural Competency** 

### **ACHIEVEMENTS**



Implemented a behavior management system that reduced incidents by 30% over six months.



Developed and facilitated life skills workshops that improved youth engagement by 40%.



Achieved a 95% satisfaction rate from families regarding care and support services.