

# ROBERT SMITH

## Sr. RN Care Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Professional Interests: Customer Service, Geriatrics, Quality Improvement, Evidenced-Based Practice, Team Building, Case Management, and Patient Outcomes. Qualifications Nine years of progressive health care practice. Current and unencumbered South Carolina Registered Nursing license. Current American Heart Association, BLS for Healthcare Providers.

### CORE COMPETENCIES

Supervision of clinical and.

### PROFESSIONAL EXPERIENCE

#### Sr. RN Care Manager

ABC Corporation - October 2013 – November 2020

##### Key Deliverables:

- Conducted holistic assessments to identify problems and eligibility for assistance and need for services.
- Ensured in-home care delivery is in accordance with each client's contractual program requirements and is high quality and complies with adopted evidence-based clinical practice guidelines.
- Developed a professional care plan from the assessment findings and in collaboration with clients and Physician (s) to ensure the facilitation of the provision of the highest quality of care.
- Communicated explanation of the care plan and conducted client monitoring of care plan adherence.
- Acted as a liaison and effectively communicated with clients, families, clinicians, professionals, Physicians, Attorneys, and all members of the multidisciplinary team.
- Prevented hospitalizations of all patients under assigned case load Skills Used Builds Trust Walks the talk; makes choices that are consistent with Humanas ethical principles; is emotionally intelligent; manages self and relationships effectively, through self-awareness, self-management, awareness of others and skill in dealing with others.
- Make appropriate decisions in the face of ambiguity.

#### RN Care Manager

Delta Corporation - 2009 – 2013

##### Key Deliverables:

- Responsible for coordinating care for assigned participants, ensuring implementation of the treatment plan in partnership with the individual and .
- Coordinated day to day clinic duties, delegated tasks to proper team members, triaged walk-in and telephone patients, provided patient education, .
- Care of Adult Psychiatric Patients Supervised LPNs and CNAs.

# ROBERT SMITH

## Sr. RN Care Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

---

- Assess high risk Healthsprings customers in a home setting Attend physician visits with customers to discuss plan of care with physician Coordinate .
- Case manage over a 250 patients, which includes education, reports, phone calls, and communication with multiple members of the team.
- Daily admission trackings and monthly end of the month reports.
- Attend meetings regarding operations and policies.

### EDUCATION

---

- Master's in Nursing - 2012(Walden University - Minneapolis, MN)