

Robert Smith

Assistant Route Manager

PERSONAL STATEMENT

Service-oriented Route Manager with 8 year background in Landscaping. Core competencies include Customer Service and satisfaction, Management of route and delegation of assigned tasks as well as excellent communication and time management skills, Handles tasks with accuracy and efficiency.

WORK EXPERIENCE

Assistant Route Manager

CUTTING EDGE LAWN CARE - November 2007 - 2020

Responsibilities:

- Used hand tools, such as shovels, rakes, pruning saws, saws, hedge or bush trimmers, or axes Prune or trim trees, shrubs, or hedges, using shears, pruners, or chain saws.
- Maintained or repaired tools, equipment, or structures, such as buildings, greenhouses, fences or benches, using hand or power tools.
- Knowledge of how to mix/ spray or spread fertilizers, herbicides or insecticides onto grass, shrubs, or trees using hand or automatic sprayers or spreaders.
- Maintained irrigation systems, including winterizing the systems and starting them up in spring Provide proper upkeep of sidewalks, driveways, parking lots, fountains, planters, burial sites or other ground features.
- Maintained accounts of clients in food, beverage and medical industries by driving a weekly route in East Portland.
- Provided detailed and personalized customer service to a diverse range of personalities, identifying their needs and ensuring effective communication.
- Navigated East Portland surface streets during the height of construction season in a non-air conditioned 18 step van while maintaining schedule.

Route Manager

Delta Corporation - 2004 - 2007

Responsibilities:

- Supervise and train personnel, presell accts., responsible for acquiring new customers, duties include warehouse inventory and parts department .
- Sorted an average of 3,000 mail items into more than 60 routes.
- Open up and dispatch central drivers, which include cities (Hayward, Castro Valley, Newark, San Ramon, Oro Loma) Manage over 300 drivers daily Handle .
- Investigate all Exemptions given by drivers to ensure they meet the attendance guidelines Designated Employee Representative for all Local 70 Drug .
- Handle and make outdials for open routes Investigate incidents/accidents.

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CONTACT DETAILS

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SKILLS

Recycle, Recycle, Solid Waste, Transportation, Operations Management, Logistics, Microsoft Office, Outlook, Safety, Customer Relations, Customer Service.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

- This is Dummy Description data, Replace with job description relevant to your current role.
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Education

GED - (Clatsop Community College - Astoria, OR)