Robert Smith

Runner/Bartender

CONTACT DETAILS

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PERSONAL STATEMENT

Ambitious student with excellent research, time management and problem solving skills Dedicated Computer Engineering student focused on applying advanced technical expertise to a position in software testing and development.

WORK EXPERIENCE

Runner/Bartender

ABC Corporation - April 2009 – June 2013

Responsibilities:

- Described product to customers and accurately explained details and care of merchandise.
- Answered product questions with up-to-date knowledge of sales and store promotions.
- Assisted customers with food selection, inquiries and order customization requests.
- Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot.
- Completed all cleaning, stocking and organizing tasks in assigned sales area.
- Prioritized helping customers over completing other routine tasks in the store.
- Built relationships with customers to increase likelihood of repeat business.

Runner

ABC Corporation - 2008 – 2009

Responsibilities:

- Inspect all guest orders for completeness and quality prior to delivery to table.
- Delivery of orders from kitchen to table in a timely manner.
- Assist Servers in presentation of meals.
- Set up front of house side food and beverage items for service.
- Upon delivery of orders to table, complete a table check with guests.
- Maintain cleanliness and sanitary condition of dining room and service areas.
- Assist in completion of post shift clean up and side work duties.

Education

High School Diploma - (Central High School - Davenport, IA)

SKILLS

Leadership.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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