

# ETHAN MARTINEZ

## Tanning Salon Assistant

✉ support@qwikresume.com    ☎ (123) 456 7899    📍 Los Angeles  
🌐 www.qwikresume.com



### PROFESSIONAL SUMMARY

With 7 years of experience in the beauty industry, I specialize in delivering exceptional customer service and creating a welcoming environment for clients. My expertise in salon operations, product knowledge, and client engagement ensures a seamless tanning experience. I am dedicated to enhancing customer satisfaction and supporting a collaborative team atmosphere.

### WORK EXPERIENCE

#### Tanning Salon Assistant

Blue Sky Innovations

📅 Apr / 2020-Ongoing  
📍 Chicago, IL

- 1. Managed front desk operations, including scheduling appointments and handling client inquiries.
- 2. Provided exceptional customer service by educating clients on tanning products and services.
- 3. Ensured cleanliness and sanitation of tanning equipment and workstations.
- 4. Conducted client consultations to assess needs and recommend appropriate tanning solutions.
- 5. Maintained inventory of tanning products and supplies, optimizing stock levels.
- 6. Assisted with promotional events to boost client engagement and sales.
- 7. Collaborated with team members to create a positive and welcoming salon atmosphere.

#### Salon Assistant

Cactus Creek Solutions

📅 Apr / 2018-Apr / 2020  
📍 Phoenix, AZ

- 1. Scheduled client appointments and managed the online booking system.
- 2. Maintained a clean and organized workspace, adhering to hygiene standards.
- 3. Documented customer service records and treatment history for each client.
- 4. Administered tanning sessions while ensuring client comfort and safety.
- 5. Processed payments and handled cash register operations efficiently.
- 6. Promoted and demonstrated tanning products to clients, enhancing their experience.

### EDUCATION

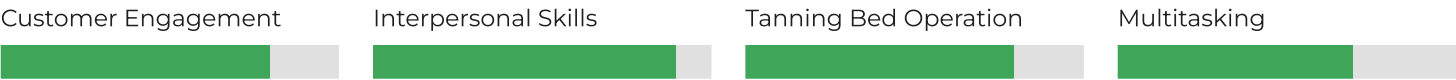
#### Diploma in Cosmetology

Beauty Institute of America

📅 Apr / 2016-Apr / 2018  
📍 Toronto, ON

Comprehensive training in beauty and tanning techniques, customer service, and salon management.

### SKILLS



### ACHIEVEMENTS

- 🌟 Consistently achieved a 95% customer satisfaction rate through personalized service.
- 🌟 Increased product sales by 30% through effective upselling techniques.
- 🌟 Streamlined appointment scheduling, reducing wait times by 20%.