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#### PROFESSIONAL SUMMARY

Enthusiastic Sandwich Artist with two years of experience in providing outstanding customer service and crafting delicious sandwiches. Skilled in managing orders, maintaining cleanliness, and enhancing customer satisfaction. Committed to fostering a positive team environment and creating memorable dining experiences for patrons.

# **WORK EXPERIENCE**

#### Sandwich Artist and Cashier

may/2024-Ongoing

WidgetWorks Inc.

- - **耳** Denver, CO
- 1. Informed supervisors promptly about low supplies and equipment issues.
- 2. Prepared sandwiches according to customer specifications while adhering to food safety protocols.
- 3. Maintained a clean and organized workspace, ensuring compliance with health standards.
- 4. Collaborated with team members to enhance service efficiency and customer satisfaction.
- 5. Handled cash and credit transactions accurately, ensuring a smooth checkout process.
- 6. Engaged with customers to provide personalized service and address inquiries.
- 7. Participated in team meetings to discuss strategies for improving sales and service.

#### Holiday Sales Associate

May / 2023-May / 2024

Cactus Creek Solutions

- **♣** Phoenix, AZ
- 1. Operated cash register for accurate cash, check, and credit transactions with 98% accuracy.
- 2. Completed all point-of-sale procedures, including cash register counts.
- 3. Addressed customer relations issues professionally and according to company policies.
- 4. Shared best practices for sales and customer service with team members.

#### **EDUCATION**

## Associate of Science in Culinary Arts

May / 2022-May / 2023

Culinary Institute of America

₽ Phoenix, AZ

Focused on sandwich preparation, food safety, and customer service.

### **SKILLS**

Customer Service Expertise

Food Service Experience

Proficient In Pos Systems

Effective Upselling Skills

Strong Problem-solving Abilities

#### **INTERESTS**

🖋 Art

Volunteering

Hiking

Yoga Yoga

### **STRENGTHS**

**Q** Criticality







### **LANGUAGES**







English

Swahili

Mandarin

# **ACHIEVEMENTS**

Achieved a 95% customer satisfaction rating through exceptional service.

Increased sandwich sales by 20% through effective upselling techniques.