

# Robert Smith

## SAS Analyst/Developer

### **CONTACT DETAILS**

1737 Marshville Road,  
Alabama  
(123)-456-7899  
info@qwikresume.com  
[www.qwikresume.com](http://www.qwikresume.com)

### **SKILLS**

SAS Programmer, SAS Analyst.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company Name)  
Reference - 2 (Company Name)

## **PERSONAL STATEMENT**

Development and implementation of analytical solutions and data analysis with profound expertise in banking/finance, retail and energy related industries. Hands-on experience using analytical software like SAS Enterprise Miner 6, SAS Enterprise Guide 4.

## **WORK EXPERIENCE**

### **SAS Analyst/Developer Wilmington Trust Company - January 2013 - 2020**

#### *Responsibilities:*

- Managed a total of about \$2.5 Trillion in assets and were looking for expanding their business.
- Build a loyal customer base, expand that and cross-sell their products to clients, in a well-organized and informed way.
- Organized in CRM software and was regularly updated based on their preferences.
- Performed ETL-Extraction/Transformation/Loading, data migration, sampling, data preparation, graphical presentation, statistical analysis, validation, reporting, and documentation.
- Extracted data from different sources like Oracle and Teradata and text files using SAS/Access, SAS SQL procedures and created SAS datasets.
- Used SAS procedures like PROC FREQ, PROC MEANS, PROC SORT, PROC PRINT, PROC TABULATE, AND PROC REPORT in order to understand and prepare the data.
- Developed and designed SAS programs/macros to analyze financial data and to create files, tables, listings, and graphs.

### **Sas Analyst Delta Corporation - 2012 - 2013**

#### *Responsibilities:*

- Manhattan Investment Bank is a leading provider of banking, wealth management, insurance, merchant banking and consumer finance services.
- As a SAS programmer I worked with Business people to analyze the demographic credit card customer base and forecast risk associated with each customer segment.
- This allowed Risk Managers and Analysts to communicate risk measures across the enterprise, made the decision making process easy for the Senior Managers I was involved in BI analysis and also generated reports for online and batch applications for various servers.
- Created SAS cubes, datasets and used SAS/GRAPH to create charts, data tables and reports and results on account/household values and customer profiles obtained by merging and summarizing data using SAS.
- Responsibilities Accessed multiple databases using SAS and provided ongoing reporting that supported information-based decision making,

measured the execution of bank strategy and identified opportunities for improving existing processes.

- Used OLAP Studio to create cubes for data analysis and report generation Used SAS/Access to read and write data to and from Enterprise Data warehouse.
- Used Proc SQL to extract data and wrote SQL queries efficiently.

## **Education**