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PROFESSIONAL SUMMARY

With a decade of experience as an SCCM Administrator, I excel in deploying and managing Microsoft System Center environments. My expertise encompasses software distribution, patch management, and infrastructure optimization, ensuring high availability and performance. Driven by a commitment to operational excellence, I consistently enhance system functionality to meet organizational goals.

WORK EXPERIENCE

SCCM Administrator

WidgetWorks Inc.

耳 Denver, CO

- 1. Managed the deployment and configuration of SCCM 2012, streamlining software distribution across a diverse client base.
- 2. Maintained and updated Windows operating systems and applications, ensuring compliance with organizational standards.
- 3. Created and enforced group policies to enhance security and operational efficiency.
- 4. Developed PowerShell scripts for automation of routine tasks, improving system management efficiency.
- 5. Configured new site servers and defined boundaries to optimize SCCM functionality.
- 6. Monitored and reported on SCCM site health, client status, and update compliance.
- 7. Identified and implemented process improvements for software deployment, resulting in increased user satisfaction.

SCCM Administrator

m Jan / 2015-Jan / 2018

Silver Lake Enterprises

- **耳** Seattle, WA
- 1. Utilized AdminStudio and Wise Package Studio for software packaging and deployment in a large enterprise environment.
- 2. Led the packaging and deployment of over 200 applications during a major hardware refresh project.
- 3. Executed vulnerability assessments and remediation plans for over 845,000 end users.
- 4. Provided comprehensive application technology support, enhancing system reliability and performance.

EDUCATION

Bachelor of Science in Information Technology

∰ Jan/ Jan /

University of California

♣ Phoenix, AZ

Focused on systems administration and network management.

SKILLS

Configuration Baselines

Task Sequences

User State Migration

Driver Management

Remote Control

INTERESTS

🗸 Art

Volunteering

🜲 Hiking

Yoga

STRENGTHS

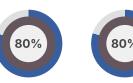
Q Criticality



Diplomacy



LANGUAGES







English

Arabic

Polish

ACHIEVEMENTS

Implemented automated software deployment processes, reducing deployment time by 30%.

Optimized patch management procedures, achieving a 95% compliance rate across all endpoints.