

ETHAN MARTINEZ

Seasonal Associate

support@qwikresume.com (123) 456 7899 Los Angeles
www.qwikresume.com



PROFESSIONAL SUMMARY

Customer-focused retail associate with two years of seasonal experience, skilled in delivering exceptional service and optimizing inventory management. Thrives in fast-paced environments, fostering a positive shopping atmosphere while collaborating effectively with team members. Eager to contribute my communication skills and proactive approach to enhance customer satisfaction and drive store success during peak seasons.

WORK EXPERIENCE

Seasonal Associate Mar / 2024-Ongoing
Maple Leaf Consulting Toronto, ON

- 1. Operated cash register for transactions with 100% accuracy.
- 2. Stocked and replenished merchandise to align with visual merchandising standards.
- 3. Maintained cleanliness and organization of the store, enhancing customer experience.
- 4. Identified potential shoplifters, ensuring store security.
- 5. Greeted customers and assisted them in locating products, enhancing service quality.
- 6. Educated customers about promotions and brand values, boosting engagement.
- 7. Utilized downtime effectively to organize stock and maintain fitting rooms.

Seasonal Associate Mar / 2023-Mar / 2024
Summit Peak Industries Denver, CO

- 1. Restocked merchandise according to planograms, ensuring product visibility.
- 2. Priced items and conducted inventory checks, supporting store operations.
- 3. Maintained store cleanliness, including checkout areas and displays.
- 4. Promoted upcoming sales events to customers, increasing awareness.
- 5. Assisted in identifying shoplifters, contributing to loss prevention efforts.

EDUCATION

Associate of Arts in Business Mar / 2022-Mar / 2023
Springfield Community College Santa Monica, CA

Completed coursework in business management and customer service strategies.

SKILLS

- Sales Techniques
- Sales Floor Support
- Greeting Customers
- Store Policies
- Visual Merchandising

INTERESTS

- Home Brewing Wildlife Conservation
- Running Public Speaking

STRENGTHS

- Willingness Wisdom
- Zeal Ingenuity

LANGUAGES

- English Mandarin Dutch

ACHIEVEMENTS

- Achieved a 15% increase in customer satisfaction scores during peak season.
- Maintained 100% accuracy in cash register transactions across all shifts.