



OLIVIA SMITH

Seasonal Cashier

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Los Angeles

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PROFESSIONAL SUMMARY

Seasoned Seasonal Cashier with a decade of experience in fast-paced retail environments. Proficient in handling high-volume transactions while delivering exemplary customer service. Committed to creating a welcoming atmosphere, enhancing customer satisfaction, and contributing positively to team dynamics. Looking to leverage extensive expertise to optimize the shopping experience during peak seasons.

WORK EXPERIENCE

Seasonal Cashier

Apr / 2018-Ongoing

Quantum Solutions LLC

Phoenix, AZ

1. Provided exceptional customer service by answering inquiries about products and services.
2. Efficiently processed transactions and managed cash register operations.
3. Maintained a friendly and approachable demeanor to enhance customer interactions.
4. Accurately issued receipts, refunds, and exchanges per company policies.
5. Balanced cash drawer at the beginning and end of each shift.
6. Ensured compliance with company policies and procedures in cash handling.
7. Promoted store loyalty programs and seasonal sales initiatives effectively.

Seasonal Cashier

Apr / 2015-Apr / 2018

Summit Peak Industries

Denver, CO

1. Served as a key Seasonal Cashier, managing high customer volume during holiday peak periods.
2. Welcomed customers, processed returns, and issued refunds, enhancing the overall shopping experience.
3. Independently operated the register, ensuring efficient service and promoting sales.
4. Boosted sales of store credit cards through effective customer engagement.
5. Assisted colleagues in maintaining store organization and inventory levels.
6. Recommended products and savings programs to customers, increasing sales.

EDUCATION

Associate of Arts in Business

Apr / 2012-Apr / 2015

Community College of Denver

Denver, CO

Studied business management principles with a focus on customer service and retail operations.

SKILLS

Seasonal Sales

Accurate Cash Handling

Checkout Efficiency

Work Ethic

Adaptability

Flexibility

INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

STRENGTHS

Stewardship

Teamwork

Tenacity

Vision

LANGUAGES



English



Dutch



Spanish

ACHIEVEMENTS

Achieved a 95% customer satisfaction rating during peak holiday seasons.

Processed over 1,000 transactions weekly, ensuring accuracy and efficiency.