

WILLIAM PEREZ

Second Shift Manager

- **(**123) 456 7899
- **♀** Los Angeles
- www.gwikresume.com

SKILLS



Service Excellence



Market Analysis



Policy Implementation

INTERESTS

% Cycling

% Crafting



₹ Woodworking

STRENGTHS









LANGUAGES







English

Swahili

Russian

toe

ACHIEVEMENTS

Increased overall team productivity by 15% through targeted training initiatives.

Reduced operational costs by 10% by streamlining inventory management processes.

PROFESSIONAL SUMMARY

Results-focused Second Shift Manager with 7 years of experience in optimizing team operations in high-pressure environments. Proven ability to enhance productivity and ensure safety compliance while leading diverse teams. Adept at implementing effective training programs and fostering a collaborative work culture that drives success and meets organizational objectives.

WORK EXPERIENCE

Second Shift Manager

Apr/2020-Ongoing

📮 Santa Monica, CA

Pineapple Enterprises

- 1. Managed daily operations and ensured smooth workflow during second shift, supervising a team of 15 staff members.
- 2. Coordinated staff schedules to optimize labor efficiency and meet production demands.
- 3. Manage shift transitions to ensure smooth handovers between teams.
- 4. Maintained inventory levels to ensure product availability and minimize shortages.
- 5. Handled customer inquiries and resolved complaints effectively to enhance satisfaction.
- 6. Conducted regular safety inspections to ensure compliance with company policies.
- 7. Analyzed operational performance and developed strategies for continuous improvement.

Second Shift Manager

math display="block" Apr / 2020" Apr / 2018-Apr / 2020" Apr / 2020

Summit Peak Industries

Denver, CO

- 1. Oversaw second shift operations of a manufacturing facility with 20 employees, ensuring adherence to production schedules.
- 2. Directed process improvements that boosted production efficiency by 20% while maintaining quality standards.
- 3. Trained and mentored staff on operational procedures and safety practices, fostering a culture of accountability.
- 4. Managed equipment maintenance and inventory of supplies to minimize downtime.
- 5. Conducted performance evaluations and provided constructive feedback to enhance team capabilities.
- 6. Collaborated with upper management to align shift goals with overall business objectives.

EDUCATION

Bachelor of Science in Business Management

Apr/2016-Apr/2018

University of California

₽ Portland, OR

Focused on management principles, operational efficiency, and team leadership.