

NOAH WILLIAMS

IT Business Systems Analyst

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PROFESSIONAL SUMMARY

Accomplished IT Business Systems Analyst with a decade of experience in delivering innovative solutions that streamline processes and enhance operational efficiency. Proven expertise in requirements gathering, stakeholder collaboration, and executing strategic initiatives across various industries. Passionate about leveraging technology to drive business success and improve system functionality.

WORK EXPERIENCE

IT Business Systems Analyst

Blue Sky Innovations

📅 Mar / 2018-Ongoing

📍 Chicago, IL

1. Led cross-functional teams to gather and analyze business requirements for system enhancements.
2. Managed a team of business analysts on high-profile projects, ensuring alignment with strategic objectives.
3. Recognized by senior leadership for successful project management, enhancing client-facing systems and renewing key accounts.
4. Fostered collaborative relationships across business units, improving communication and project outcomes.
5. Earned accolades for excellence in project documentation and process improvement initiatives, enhancing overall project delivery.
6. Played dual roles as Business Analyst and Project Manager in initiatives focusing on web-based applications for Life and Disability Insurance.
7. Directed cross-functional teams on client implementations and process improvement projects, enhancing operational effectiveness.

Senior Business Systems Analyst

Summit Peak Industries

📅 Mar / 2015-Mar / 2018

📍 Denver, CO

1. Documented current state business processes and developed business and functional requirements for legacy systems.
2. Managed deliverables for multiple business units, performing various analytical functions to support decision-making.
3. Developed and maintained databases to track sales performance and ensure data integrity.
4. Collaborated with Operations, Finance, Compliance, and Marketing to identify business intelligence opportunities.
5. Analyzed system performance metrics to recommend enhancements, driving improved user satisfaction.
6. Conducted stakeholder interviews to gather requirements and ensure alignment with business objectives.

EDUCATION

Bachelor of Science in Information Technology

University of Florida

📅 Mar / 2012-Mar / 2015

📍 Denver, CO

Focused on systems analysis, software development, and project management methodologies.

SKILLS

Technical Support

System Implementations

Analytical Problem Solving

Data Reporting

ACHIEVEMENTS

- 🌟 Spearheaded a project that improved system efficiency by 30%, resulting in enhanced user satisfaction.
- 🌟 Facilitated cross-functional workshops that identified and resolved key process bottlenecks, leading to a 25% reduction in project delivery time.
- 🌟 Developed comprehensive documentation that improved team onboarding and knowledge transfer, reducing training time by 40%.