



ISABELLA CLARK

Senior HR Manager

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📍 Los Angeles

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PROFESSIONAL SUMMARY

Results-oriented Senior HR Manager with a decade of experience in enhancing organizational effectiveness through strategic human resource initiatives. Expertise in talent acquisition, employee engagement, and compliance, coupled with a strong ability to drive cultural transformation and foster collaboration. Passionate about leveraging data-driven HR solutions to optimize workforce performance and enhance employee satisfaction.

WORK EXPERIENCE

Senior HR Manager

📅 May / 2018–Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Acted as a strategic partner for the Denver Customer Care leadership team, addressing HR opportunities and challenges.
2. Designed and implemented HR strategies that significantly enhanced overall business performance.
3. Utilized analytics to drive proactive, data-informed decisions impacting workforce efficiency.
4. Facilitated leadership development initiatives, including annual talent reviews and performance calibrations.
5. Collaborated with senior leadership on organizational health surveys and engagement action plans.
6. Certified facilitator for enterprise-wide leadership programs, enhancing managerial capabilities.
7. Led HR initiatives across six locations, focusing on employee engagement and reducing attrition rates.

Senior HR Manager

📅 May / 2015–May / 2018

Cactus Creek Solutions

📍 Phoenix, AZ

1. Mentored HR practices across two Cintas Rental locations, enhancing HR generalist functions.
2. Maintained compliance with labor laws, ensuring HR policies were current and effective.
3. Collaborated with hiring managers to refine recruitment strategies and streamline hiring processes.
4. Conducted thorough investigations into employee grievances, effectively mitigating potential legal issues.
5. Redesigned the performance appraisal process, fostering a culture of continuous feedback and improvement.
6. Provided strategic HR guidance to executive leadership, influencing critical employment decisions.

EDUCATION

Master of Business Administration

📅 May / 2012–May / 2015

University of Denver

📍 Denver, CO

Focused on Human Resource Management and Strategic Leadership.

SKILLS

Strategic Human Resource Management



Project Management



Budget Management



Hr Technology Implementation



Employee Surveys



Exit Interviews



INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

STRENGTHS

📁 Stewardship

👥 Teamwork

🔗 Tenacity

👁 Vision

LANGUAGES



English



German



French

ACHIEVEMENTS

- 🌟 Implemented a company-wide performance management system, increasing employee productivity by 30%.