

ROBERT SMITH

Assistant Senior IT Business Analyst I

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Over 20 years of diversified solution architect, systems implementation, and project management experience within the finance and software development realms. Core Qualifications Project Mgmt. - Iterative, Waterfall, Hybrids Process Redesign & New Development Solution Design & Application Architect Product Demonstrations & Training All Aspects of Web Application Development Software Implementation, Decommissioning Application Owner of Multiple Systems Coordinate Support & Maintenance Risk, Change, and Release Mgmt.

MAY 2005 - SEPTEMBER 2010

ASSISTANT SENIOR IT BUSINESS ANALYST I - ABC CORPORATION

- Interfaced with business and systems stakeholders front, middle and back office end users; software architects and engineers; project managers; and developers.
- Documented business requirements throughout the product development process cycle.
- Create project scopes, user requirements, system functionality and project planning documentation.
- Conducted discussion sessions with business lines to define current business processing.
- Created user interface mock-ups using MS ACCESS to facilitate brainstorming focus groups to obtain detailed future workflow requirements, new features, gap analysis, new functionality and processes.
- Documented current and future workflows in VISIO.
- Performed and coordinated systems quality assurance initiatives by gathering relational database data using MS SQL query statements, quantifying and validating results against financial models using MS EXCEL.

2003 - 2005

SENIOR IT BUSINESS ANALYST - DELTA CORPORATION

- Served as liaison and SME for the GlidePath private exchange solution for small and large groups.
- Performed multiple audits including membership, rating and invoicing audits to ensure that the structure, products, rates, membership and billing are .
- Project management for small to medium sized projects for the third largest telecommunications provider in the United States; - Built-out 6 out-.
- Insured workflow requirements met project requirements, system functionality and configuration specifications by performing data reconciliation analysis using ARAXIS MERGE front to back end, and system to system.
- Represented the development and QA teams to ensure that user stories were

complete and understandable.

- Hosted regular meetings with business and IT teams to create and design user interface and prototypes.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

B.S. - (NEW YORK UNIVERSITY, STERN SCHOOL OF BUSINESS)

SKILLS

Spanish native English fluent Project Coordination and Team Leadership.