

# ROBERT SMITH

## Assistant Senior Java Programmer I

[info@qwikresume.com](mailto:info@qwikresume.com) | <https://Qwikresume.com>

Over 11 plus years of work experience as a Java/J2EE programmer, developing applications using Servlets, JSP, JSTL, RMI, EJB, Struts, Spring, Java Beans, JDBC, JMS, Hibernate, SOAP/REST Webservices and MVC architecture. Extensive used of J2EE architecture, Design Patterns, Design and development. Extensively used.

**FEBRUARY 2014 - 2020**

### **ASSISTANT SENIOR JAVA PROGRAMMER I - CALLIDUS CLOUD**

- Responsible for User (CRU) employees who acquire/maintain AT&T equipment and service for which the company financial responsibility.
- Worked on a variety of assignments for Orange, one of the biggest telecommunication service providers in Europe.
- Involved maintenance of customer information once registered and provide all other customer related services thereafter.
- Worked with end users/business owners to evaluate, develop, test, and document report generation and requests for new or modified programs while applying knowledge of programming techniques and computer systems.
- Completed technical projects, tasks and requests as assigned by management.
- Designed digital forms leveraging SymForm and PowerFrame Docs.
- Interacted with departmental stakeholders to research, recommend, implement and support programs and directives.

**2013 - 2014**

### **SENIOR JAVA PROGRAMMER - DELTA CORPORATION**

- The assignments included - BEE - Bonus Event Engine Bonus event engine is used to configure the Offers and Rewards for prepaid customers. This configuration must be same across various environments.
- As part of Release 4.0, provision to import and export the configuration from one environment to the other using GUI was provided.
- Build functionality for system configuration through front end.
- GUI layouts were changed as per Orange standards.
- PAYG Free Evening Calls PAYG Free Evening Calls promotion was provided as Oranges Christmas offer to encourage customers to sign up with Orange.
- The promotion was to offer free evening calls for two years for all new and upgrading customers.
- Merlin - Maintenance and Support system Merlin is a software application which provides services to the CSR for all Orange related transactions.

## EDUCATION

B.E in Computer Science - (Visveswaraya Technology University - Bangalore, Karnataka)

## SKILLS

MS Office, JavaServer pages (JSP) and servlets, Web frameworks (e.g., Struts and Spring)