Senior Network Administrator/Executive

ROBERT SMITH

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Objective

To work in a dynamic and challenging environment that encourages professional development, thereby attaining a position where the skills and experience will be developed; meeting today's competitive customer service needs. Looking for the best opportunity in an esteemed organization where one would be able to utilize and enhance their potential while being resourceful, innovative and flexible.

Skills

C, Basic, Matlab. php Databases Oracle 8.0, MYSQL

Work Experience

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ABC Corporation - February 2013 – July 2014

- Lead, coordinate and participate in key process improvements as they relate to the client/server environment.
- Establish and implement policies, procedures, and technologies (including firewalls) to ensure server security.
- Conduct research on server hardware, software, and protocols in support of procurement and development efforts.
- Check help desk database for entries on server and server resource issues; prioritize and respond to help desk tickets as appropriate.
- Serve as the cornerstone for escalating server issues; provide timely response to customer escalations Perform file system configuration and management; define and perform server backups and recovery procedures.
- Monitor and test system performance and provide performance statistics and reports. Manage enterprise directory services and supporting server infrastructure Configuration of 3cx phone and Elastix.
- Oversaw a full spectrum of Information Technology department activities, including LAN/WAN infrastructure maintenance and technical support.

Senior Network Administrator

Aertight Systems, Inc - 2008 – 2013

- Created and rolled out training materials for VM creation in the datacenter, including building a template for the techs to use with migration.
- Supported and managed 40+ clients myself, built personal relationships with users and trained them on how to use the new systems.
- Managed 400+ clients with the team for the business as a whole.
- Migrated dozens of companies to new equipment both on-site and cloud-based options.
- Implemented new technologies customized to each business needs and wants for their employee workflow.
- Also, worked with a team of junior technicians to train and grow the Tier 1+2 teams.
- This is Dummy Description data, Replace with job description relevant to your current role.

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Education

Bachelor Of Science - 2007

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