

ROBERT SMITH

Senior Operations Supervisor I

info@qwikresume.com | [LinkedIn Profile](#) | [Qwikresume.com](#)

Ambitious self-motivated goal-oriented individual with strong analytical problem solving and good communication skills. One who understands the value of providing exceptional customer service and enhancing business relationships with clients. Capable of taking on responsibility and assigned tasks with urgency and a vision toward successful outcomes.

EXPERIENCE

Senior Operations Supervisor I

Distribution Center - APRIL 2008 - 2020

- Managed the daily functions of 74 wage and salary, full-time and temporary associates assigned to the Non Conveyable Order-filling and Conveyor and Non-Conveyable Shipping Processes in a high volume, high capacity medical devices distribution center.
- Collaborated and established a company safety program, co-authored power industrial vehicle policy.
- Conducted GEMBA walks, safety audits, establishing criteria for personal protective equipment (PPE) training, and recommending the correct PPE for the work environment to comply with OSHA standards.
- Directed and organized the daily tactical, administrative and operational processes across three shifts.
- Created, implemented and managed work schedules and standard operating procedures for the department to include domestic and international shipping, receiving and put-away operations.
- Engaged maintenance department to ensure work orders were completed for equipment repair and pre-determined maintenance on equipment was handled at the appropriate intervals.
- Trained departmental supervisors and managers to use the on-line work request program.

Senior Operations Supervisor

Delta Corporation - 2004 - 2008

- Provided strategic planning and logistical support, as well as, assisted with security, accountability, quality assurance, safety, and training for .
- Supervised 525 Army Soldiers, DA Civilians, and Local National Personnel that were located in South Korea and Japan Coordinated and executed unit .
- Fort Sam Houston, Texas United States Supervisor Nathaniel Garza - [] Contact Yes Duties Served as the primary advisor to the Battalion Commander .
- Managed 50 EOD response teams to respond to explosive hazards on and off military installations in support of federal, state and local

authorities; .

- Management of 310,000 sq.
- state of the art distribution center with RF/WMS technology Manage 5 direct reports and up to 1100 personnel during peak holidays throughout the .
- Supervised six(6) employees Ordered supplies as needed Maintained cleanliness of the schools building interior/ exterior Trash removal, building .

EDUCATION

- Bachelor of Science in Professional Aeronautics - (Embry-Riddle Aeronautical University)

SKILLS

Microsoft Office Suite, Management.