

NOAH WILLIAMS

Senior Pharmacy Technician III

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles
🌐 www.qwikresume.com



PROFESSIONAL SUMMARY

Results-focused Senior Pharmacy Technician III with 7 years of experience in retail and clinical environments. Expertise in prescription accuracy, medication management, and team leadership. Dedicated to optimizing pharmacy operations while ensuring compliance with all regulations. Ready to apply my skills in mentoring staff and enhancing patient care through effective pharmacy practices.

WORK EXPERIENCE

Senior Pharmacy Technician III

Maple Leaf Consulting

📅 Feb / 2021-Ongoing
📍 Toronto, ON

- 1. Accurately filled and dispensed an average of 300 prescriptions daily with a focus on patient safety.
- 2. Provided exceptional customer service by addressing inquiries and guiding patients through medication usage.
- 3. Collaborated with healthcare professionals to ensure optimal patient outcomes and medication adherence.
- 4. Managed drug inventory, including purchasing and receiving, to maintain adequate stock levels.
- 5. Conducted regular checks for expired medications and ensured compliance with safety protocols.
- 6. Maintained accurate patient profiles and medication records to support effective care delivery.
- 7. Trained junior staff in pharmacy procedures and best practices to enhance team efficiency.

Senior Pharmacy Technician

Summit Peak Industries

📅 Feb / 2018-Feb / 2021
📍 Denver, CO

- 1. Adapted to various pharmacy locations as needed, ensuring consistent service quality.
- 2. Resolved third-party claims and billing issues, demonstrating strong problem-solving skills.
- 3. Utilized pharmacy management systems to efficiently input and modify patient information.
- 4. Promoted a customer-centric environment by actively listening to and addressing patient needs.
- 5. Developed strategies to enhance customer relationships and retention.
- 6. Organized and prioritized workload to meet tight deadlines and manage multiple tasks.

EDUCATION

Associate of Applied Science in Pharmacy Technology

Community College of Philadelphia

📅 Feb / 2015-Feb / 2018
📍 Phoenix, AZ

Completed coursework in pharmacology, pharmacy law, and medication management.

SKILLS

Strong Communication Skills



Drug Interaction Checks



Health Care Knowledge



Clinical Knowledge



ACHIEVEMENTS

- 🌟 Increased prescription accuracy by 20% through improved verification processes.
- 🌟 Reduced patient wait times by 30% by streamlining medication dispensing workflows.
- 🌟 Trained and mentored 5 new pharmacy technicians, enhancing team performance.