Robert Smith

Senior Project Specialist

CONTACT DETAILS

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PERSONAL STATEMENT

A Quality Senior Project Specialist Professional that has extensive years of experience within the Quality, Manufacturing, Research / Development, and Technical Support arena with proven success in process improvement, Six Sigma, ISO 9000, Project Management, Reformulations, Problem Solving, Auditing, Lean Manufacturing and improving quality systems.

WORK EXPERIENCE

Senior Project Specialist

ABC Corporation - 2009 – 2011

Responsibilities:

- Managed Lean / Six Sigma Black Belt project to reduce and optimize the data extraction process by 50%.
- Coached evaluation teams to capture financial value through assessing customer profitability using Lean / Six Sigma methodologies which contributed to over $5M in chartered opportunities.
- Designed and administered 8-hour Business Objects training curriculum for Super Users, enabling improved analysis.
- Managed global process improvement solutions in Canada and Venezuela that delivered common tools and processes to define profitability, support quality, consistency, and connectivity across the company.
- Led data extraction efforts with on-time delivery of data, accuracy, and effective communication between Business Unit IT lead and internal Database Intelligence team.
- Planned and managed Global Cost Center budget of $92M including monitoring, tracking, and reporting.
- Communicated regularly with Information Technology leaders globally to understand the state of the business and the related financial impact.

Senior Project Specialist

Delta Corporation - 2004 – 2008

Responsibilities:

- Assigned to Burns & McDonnells Aviation and Facility group, to put together SRM report (Sustenance, Repair and Maintenance) for NAVFAC and DOD on .
- Access piping system per API, UFC, NAFP and ASME codes.
- Access integrity and efficiency of piping system Access integrity of all above ground tanks Recommend changes to poor piping designs Recommend change .
- Manage internal communications as central point of contact for all sales divisions Organize, plan and oversee all departmental meetings, events and .
- Provide project management support to deliver projects within the established budget and time line.
- Heavy phones and customer service, as well as training of new hires.
- Aid and facilitate project specialists in completing their day-to-day

SKILLS

Photoshop, Audacity, Web Site Management, Social Media Management, Video Production, Microsoft Word, Microsoft Excel.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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tasks, as well as manage my own pipeline of clients to install.

Education

BS In Management

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