ISABELLA CLARK
Senior QA Engineer/Consultant

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PROFESSIONAL SUMMARY

Quality Assurance Specialist with 7 years of experience in manual and automated testing, focusing on healthcare and financial sectors. Proficient in developing test strategies and executing comprehensive testing plans to ensure compliance with industry standards. My analytical skills and commitment to quality drive successful project outcomes and enhance software performance.

WORK EXPERIENCE

Senior QA Engineer/Consultant
Maple Leaf Consulting
📅 Jun / 2020-Ongoing
📍 Toronto, ON

1. Directed a team of consultants in creating on-demand Medicaid Management System reports.
2. Executed testing for HIPAA 4010 and 5010, ensuring compliance for all EDI transactions.
3. Authored master test plans addressing HIPAA 5010 compliance and ICD-10 migration.
4. Designed test cases for EDI and HIPAA transactions, enhancing testing accuracy.
5. Conducted requirement analysis through stakeholder engagement and documentation review.
6. Developed end-to-end use cases for each 5010 transaction, improving clarity.
7. Organized discussions with HR stakeholders to gather feedback for user acceptance testing.

Senior QA Engineer
Summit Peak Industries
📅 Jun / 2018-Jun / 2020
📍 Denver, CO

1. Reported graphical errors and usability issues to developers for enhanced game quality.
2. Tested game performance, identifying defects that impacted user experience.
3. Recommended logical improvements to game levels, enhancing playability.
4. Utilized Page Speed to test load times for WAP applications, ensuring optimal performance.
5. Produced product documentation and user manuals to facilitate user onboarding.

EDUCATION

Bachelor of Science in Computer Science
University of California
📅 Jun / 2016-Jun / 2018
📍 Seattle, WA

Studied software engineering, focusing on quality assurance and testing methodologies.

SKILLS

SQL Database Management — 7

Database Design and Management — 8

Test Automation — 7

API Testing — 10

Performance Testing — 9

INTERESTS

📣 Woodworking   ⛏ Star Gazing

⭐ Theatre   📐 Architecture

STRENGTHS

☺ Politeness   🏴 Determination

🚀 Ambition   ✅ Dedication

LANGUAGES

English   Swahili   Polish

ACHIEVEMENTS

★ Led a team to achieve 100% compliance in HIPAA testing, enhancing patient data security.

★ Implemented automated testing frameworks that reduced testing time by 30%, increasing efficiency.