

ROBERT SMITH

Senior Quality Assurance Analyst I

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SUMMARY

Over 12+ years of professional experience in IT industry with extensive hands-on experience as a Sr. Quality Assurance Analyst in diversified fields of Quality Assurance, Test Management, Test Leadership and Automation of Testing. Involved in several complete life Cycle Implementation experience spanning the entire scope of the SDLC: development, testing, quality assurance, documentation, implementation, troubleshooting and customer support.

CORE COMPETENCIES

ERP SAP R/3, CRM 2007, SAP Portal(SRM, HCM), SD, MM, FICO Testing Tools Test Director, HP QC 9.2/ ALM 11, Load Runner 9.5/9.0, QTP, SAP TAO, HP ALM, Quality Center, Microsoft Test Manager, Bugzilla, And JIRA Languages.

PROFESSIONAL EXPERIENCE

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Advanced Micro Devices (AMD) - June 2007 – Present

Key Deliverables:

- Involved in creating the automation architecture and strategy.
- Tools evaluation for the team for test automation, test management, and performance testing.
- New staff and flex resource hiring, working with the PMO for yearly and monthly budget review.
- Mentoring new resources on standard process and tools such as hp ALM, QC, UFT.
- Tracking the progress of each project with the help of the test lead and provided the summary of all projects to the senior management.
- Reviewing and working with the project managers on resolving critical issues of the projects which baked progress.
- Working as a test manager for the globally implemented sap project with hundreds of end users.

Senior Test Consultant

Hartford Insurance - April 2006 – June 2007

Key Deliverables:

- Analyzed the existing processes at the client site and provided best practices for each area.
- Involved in change management and trained users on QA processes, tools.
- Developed test plans and test scripts based on business documents scenarios and flowcharts.
- Developed functional, regression and end to end test cases at a very detail level to cover all scenarios and updated them according to the lobs performing quotes, applications and endorsements.

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- Extensively involved in executing the test cases from a quality center for validating premiums, underwriting flags, claims, and ratings etc.
- Documented and derived test cases procedures from existing business use cases, conditions, and screenshots of the application.
- Used vb script for enhancing the automation scripts and creating new functions.

EDUCATION

- Master Of Science in (Computer Science) - CUNY, USA - (JNTU)