

ROBERT SMITH

Senior Quality Assurance Analyst (Automation)

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SUMMARY

Diligent Quality Assurance Analyst with more than 11+ years experience in the information technologies field. Proficient in test strategy implementation, test planning, estimating, developing & executing test cases and bug tracking. Specialize in test development scheduling execution and test project management.

SKILLS

Jira, Microsoft Test Manager, PTS (Project Tracking System), Telerik Languages: Visual Basic, SQL, XML, HTML, Java Databases: Oracle, MS Access, SQL Software Application: Microsoft Office Suite, Outlook, OneNote, Publisher, Word, Excel, PowerPoint, Teams, Visio, MS Project, Lotus Notes, ASP, VB.NET, And Web Browsers: Internet Explorer 6, 7, 8, 10, 11.

WORK EXPERIENCE

Senior Quality Assurance Analyst (Automation)

Aclara Technologies - July 2016 – Present

- Developing and establishing quality assurance measures and testing standards for new applications, products, and/or enhancements to existing applications throughout their development/product lifecycles.
- Preparing and delivering reports, recommendations, or alternatives that address existing and potential trouble areas in IT systems and projects across the organization.
- Creating and executing test scripts based on the functional and business requirements of the customer.
- Faithfully adhered to department procedures and processes as well as utilizing functional checklists relating to banner, system, integration, performance or regression testing.
- Validating system functionality by running test scripts for point-of-sale systems validating compliance and accuracy with functional requirements of requested changes.
- Performing ad hoc testing utilizing creativity and master knowledge of the application and the users environment.
- Performing in-depth analysis and investigation of complex functionality.

Principal Software Quality Consultant

Oracle - January 2007 – June 2016

- Coordination and communication between internal departments and external partner groups.
- Develops staffing and scheduling plans for developers QA analysts for all projects.
- Recommend the number of developers QA analysts needed on the project to bring timelines in on projects.
- Used and manipulated the automated testing tool (Xunit) to use for unit testing in an XML format.
- Lead complex test projects both those internal, external and offshore.
- Designed testing platforms standards for testing multiple testing projects.

- Manage the development of specifications to create and execute detailed test plans.

SCHOLASTICS

- High School Diploma - 1993(Mayfield High School - Mayfield Village, OH)General Studies - (Lakeland Community College - Mentor, OH)