

Robert Smith

Senior Quality Assurance Analyst (Consulting)

CONTACT DETAILS

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PERSONAL STATEMENT

Senior Quality Assurance Analyst with 8 years of experience in manual testing and 2 years experience with automated testing tools. Recent work included 5 years of testing for a government travel vendor. Tested claims and flight processing using manual and automated tests, plus using 508 accessibility testing tools.

WORK EXPERIENCE

Senior Quality Assurance Analyst (Consulting) Swat Solutions - July 2010 - July 2018

Responsibilities:

- Run manual tests for compatibility on various browser/os combinations and mobile devices.
- Update and execute the suite of test cases provided by the business through the use of hp QC/ALM.
- Perform functional and regression testing on web applications, using SOAPUI, Selenium, SQL, and Sabre red.
- Create and track detailed defects throughout the testing cycle using rally.
- Coordinate testing efforts with other team members to minimize duplication of work.
- Create, maintain, modify, and process healthcare claims and enrollment files using a defined process and perform data validation using mainframe tools.
- Write and execute dynamic queries in the universe platform database to validate the results of web application and IVR tests.

QA Analyst LVX, Inc - April 2010 - July 2010

Responsibilities:

- Developed test scenarios and performed testing for the company's public websites.
- Edited presentations and company documents, public-facing and internal.
- Document processes and procedures and train new team members in the use of software and protocols.
- Perform testing, coordination, and administration efforts for a large project which encompasses multiple claims processing. Compile team issues, status, and time into concise reports. Acted as team lead as needed to facilitate comprehensive testing of Medicare add-on plans.
- Perform application compatibility testing including mobile devices, operating systems, web browsers, and system configurations.
- Create, maintain, and execute test cases based on requirements and mockup documentation provided by the business.
- Lead daily status/defect meetings for project participants to communicate and discuss testing progress and issues.

SKILLS

Quality Assurance,
Manual Testing, Software
Testing Life Cycle,
Integration Testing,
Functional Testing,
Regression Testing,
Black, And White Box
Testing.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

Vocal - (University Of Minnesota - Duluth, MN)Vocal - (Westfield State - Westfield, MA)Music Merchandising - (St. Marys College - Winona, MN)