

Senior Quality Assurance Analyst

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Objective

Over 5 years of IT Industry Experience in manual and automated testing as a Senior Quality Assurance Analyst in SDLC, Business Analysis, Business and Functional Requirement gathering, SAS, Software Quality Assurance, Test plans, Test Cases, Development, and Migration experience in Web and Client Server environment under Unix and windows in Financial, Healthcare, Brokerage and E-commerce (B2B) Domains on cross browsers IE, NS, Mozilla.

Skills

Agile And Waterfall Operating Systems: Linux, Windows Vista, Windows 7 Database Tools: SQL Oracle 11i-8i Toad, SQL Navigator, SQL Languages: C, C++, HTML, TSL, Visual Basic 6.0, Visual Basic. Net Test Management Tools: Mercury Quality Center 9.2, HP ALM QC Others Tools: XML Spy, And SOAP UI Testing: Quick Test Professional 11.0, Rational Clear Case, Clear Quest, And JIRA.

Work Experience

Senior Quality Assurance Analyst

Chase - December 2013 – Present

- Analyzing business requirements and software requirement specifications documents and perform the gap analysis to identify variant between customer operation and business requirement logic.
- Creating a high-level test approach powerpoint documents based on business requirements to present to key stakeholders.
- Writing high-level test cases and low-level test scripts in the QA test plan and review with the cross-functional team to baseline.
- Validating the back-end testing process by developing strong SQL scripts and UNIX utilities to validate run.
- Interacting with developers on a regular basis to better understand the application with system demo, code review, unit test plan and release note review.
- Attending weekly defect review meeting to discuss the various defects with developers and bas.
- Analyzing business requirements and software requirement specifications documents.

List Management (Campaign)

Activation DSPT - June 2013 – November 2013

- This project comprises multiple terminated/terminating partners. Accounts will be notified of the relationship ending with the partner, targeted end of August 2013 and accounts will be migrated to a chasing product per same product business policy at end of October 2013. Eligible accounts will be reissued a chase branded plastic within 30 days of plastic input file sent to CPC.
- An Initiative, designed to employ the best practices of other credit card loyalty.
- Programs to increase usage and create loyalty in the Amazon.com visa card.
- Tracking defects with severity using ALM and involved in defect root cause analysis.
- Execute test cases manually and identify the mismatches with a different cause of problems like the database, business, and environment issue.
- Test resolved defects on the new build released with retest regression testing for better quality.

- Produced and performed testing activities on QA deliverables including overall test plan, test cases, metrics and defect resolution.

Education

Bachelor Of Engineering in Engineering - (Osmania University - Hyderabad, Andhra Pradesh)