ROBERT SMITH

Senior Quality Assurance Analyst

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5+ years of experience as a Sr. Quality Assurance Analyst. Responsible and hard working professional with administrative experience; customer relations, data disaggregation, and management. Proven track record of conflict resolution and quality response to customer issues. Strong organizational skills, and excellent written and communication skills.

OCTOBER 2014 – PRESENT
SENIOR QUALITY ASSURANCE ANALYST - NEC CORPORATION

- Performing the data migration /data conversion process from existing ex-system to new AFIS using SQL queries and validated the converted data in SQL Oracle.
- Generating complex DB/SQL queries while doing database validation/ETL testing.
- Performing extensive backend testing/database testing, smoke testing, system testing, integration testing and regression testing.
- Reviewing requirements and functional and technical design documents sow to gain an understanding of the system from a testing perspective.
- Developing a system/application test case, test planning, preparation, and execution.
- Extensively use team foundation server (TFS) for defect tracking, reporting and build management.
- Performing the front end testing and workflows testing as part of GUI and functional testing.

OCTOBER 2013 – SEPTEMBER 2014
IT CONSULTANT - UNITED HEALTH GROUP, SACRAMENTO

- Working with users to gather requirements, analyze them and subsequently model the requirements.
- Gathered and documented system specifications and non-functional requirements.
- Interacted with the dev team, conducted working sessions and made them understand the requirements.
- Conducting requirement gathering sessions, feasibility studies, and impact gap analysis and organizing the software requirements in a structured way.
- Translated the business needs into functional requirements and communicated with the business users on a non-technical level.
- Created data through EDI files for different types of scenarios for both positive and negative conditions for testing the change scenarios.
- Prepare a test plan and give a walkthrough with different stakeholders including id cards vendor and welcome kit vendors.

EDUCATION

B. Tech in Bhubaneswar - June 2005(Kalinga Institute Of Technology &
Science(Deemed University) - Orissa, IN)

SKILLS

Test Management Tool Microsoft TFS, Quality Center, Ideas, Bugzilla, OATS, JIRA
Operating Systems Windows, UNIX (Solaris 10.0) Languages SQL, PL/SQL, C, C++,
Java, UNIX Shell Scripting, Python Web Related OAF, HTML, And ISD Formal Technical
Review Tool Database.