

Robert Smith

Senior Quality Assurance Analyst

CONTACT DETAILS

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PERSONAL STATEMENT

3 years of experience as a Senior Quality Assurance Tester with a strong background as testing team lead and SME. Demonstrated ability to build relationships and work collaboratively with team members, internal and external customers and upper management. Extensive background in all phases of the software development lifecycle (SDLC). Excellent organizational, planning and communication skills.

WORK EXPERIENCE

Senior Quality Assurance Analyst **Insight Global, Inc - August 2014 - May 2016**

Responsibilities:

- Created user stories and test cases using team foundation server (TFS) and Microsoft test manager (MTM) for. Net framework based applications and associated plug-ins.
- Researched industry best practices for performance metrics and assisted with the establishment of standardized metrics reporting for all QA teams in the company.
- Executed manual testing of ERP UI used for creation, management, and maintenance of inventory and merchandising. Generated reports and verified data and calculations.
- Partnered with both internal and external teams to implement and test the introduction of Amazon web services (AWS) simple queue services (SQS) messaging service for the integration of multiple supply chain and warehouse management systems.
- Implemented AWS batch and service application code for multiple SQS queues and made updates to configuration files.
- Validated JSON messages, API functionality and evaluated data accuracy.
- Validated XML elements and compared XML between the source and destination systems. Confirmed that inventory feeds and data mappings processed through Tibco enterprise services.

UAT Lead / Software Test Analyst **Miller & Associates - August 2013 - July 2014**

Responsibilities:

- Created a test strategy for initial implementation of an exploratory analytics Edw project using the Hadoop framework for large-scale data processing.
- Created UAT and sit test cases in Zephyr for Jira. Assisted clients with testing and test tool usage. Administered JIRA for the testing team.
- Created testing artifacts and used confluence to collaborate with team members in coordinated with development to set up conditions needed for testing.
- Documented issues for data retrieval and defects found during testing in Jira.
- Created test plans and performed testing for lift and shift of PDW

SKILLS

Windows 2008 Server,
SQL Server Management
Studio, SQL Server
2005/2008, MS Office,
Sharepoint, AS400, HP
Application Lifecycle
Management, And UFT.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

- application from the Netezza platform to vertical.
- Carried out testing of the ETL process, tested and compared Edw and CRM data and business objects reports.
- Wrote and executed SQL scripts for Oracle and Informix databases to compare query results.

Education

Bachelor Of Arts in Sociology/Social Work - (University Of Missouri - Kansas City, KS)
Early Childhood Education - (Central Methodist College - Fayette, MO)