

Robert Smith

Senior Social Worker

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SUMMARY

Panelled with a number of insurance panels Interpersonal and communication skills Able to team build Documentation knowledge and skills Commitment to client wellness Certificates and Proficiencies.

SKILLS

Microsoft Office Suite, Banner, Oracle, FACTS.

WORK EXPERIENCE

Senior Social Worker

Shelby County Department Of Human Resources - June 2015 - 2020

- Implements the core competencies of strength-based and needs-based perspective to clients in a social service setting.
- Investigates allegations of child abuse and neglect reported to the CA/N unit of DHR.
- Arranges interviews with the alleged victim, teachers, neighbors and other parties, as needed.
- Prepares a report of findings for submission to the department supervisor.
- Researches background information on clients, history of agency involvement, and frequency to determine a pattern of behavior and proper course of action.
- Advocates for services and resources on behalf of clients.
- Contacts other agencies for referral information and assist clients with securing/completing the necessary documents.

Senior Social Worker

Delta Corporation - 2010 - 2015

- Departments worked Intensive Care, Emergency Room, Mental Health Unit, Medical, Surgical, Rehab and Long Term Acute Care, Maternal & Child Health .
- Provide individual, group and family therapy to adolescent clients, with the objective of helping them better relate to their families and peers, .
- Educate and support parents in providing love, support, and structure.
- Support the clients as they grow through physical and psychological milestones.
- Responsible for providing protective, investigative, counseling and case management services for children who are at risk for or have been determined .
- Analyzed situations and determined appropriate courses of action.
- Assessed individuals and family dynamics, crisis intervention, referrals for treatment Exercised considerable judgment in determining whether abuse .

EDUCATION

Master in Social Work - (The University of Alabama - Tuscaloosa, AL)