



CHARLOTTE HARRIS

Sr, System Administrator

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PROFESSIONAL SUMMARY

Seasoned Senior Systems Administrator with a decade of experience in managing enterprise-level IT infrastructures. Proficient in network security, server optimization, and disaster recovery, I excel at implementing strategic solutions that enhance system performance and operational efficiency. My commitment to continuous improvement ensures high reliability and security across complex environments.

WORK EXPERIENCE

Sr, System Administrator

Maple Leaf Consulting

📅 Apr / 2019-Ongoing

📍 Toronto, ON

1. Delivered Level 1 technical support to over 500 network users, enhancing user satisfaction.
2. Installed and configured Windows Servers, optimizing Active Directory and DNS for improved logon processes.
3. Conducted regular site visits to regional branches for equipment setup and knowledge transfer to local network administrators.
4. Redesigned the cabling infrastructure, facilitating the addition of 4 new servers to the data center.
5. Configured Citrix XenApp to support remote applications, enhancing user access and productivity.
6. Developed a segmented network design to improve traffic management and security.
7. Increased storage capacity by implementing RAID 5 disk arrays, optimizing data reliability.

Senior System Administrator

Crescent Moon Design

📅 Apr / 2015-Apr / 2019

📍 Portland, OR

1. Managed a VMware environment, focusing on enterprise-level backups and ensuring data integrity.
2. Oversaw McAfee ePO for endpoint security, enhancing corporate data protection.
3. Administered Active Directory with over 2000 users, ensuring seamless user management.
4. Developed Group Policy Objects to streamline user login processes and network resource access.

EDUCATION

Bachelor of Science in Information Technology

State University

📅 Apr / 2012 - Apr / 2015

📍 Phoenix, AZ

Focused on networking, system administration, and database management.

SKILLS

Centos



Windows Server



Performance Monitoring



Disaster Recovery



Firewall Management



INTERESTS

🔧 Woodworking

🔭 Star Gazing

★ Theatre

🏗 Architecture

STRENGTHS

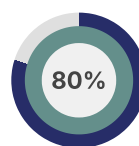
😊 Politeness

🏆 Determination

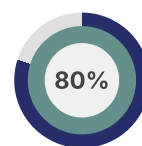
🚀 Ambition

✅ Dedication

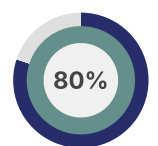
LANGUAGES



English



Swahili



Japanese

ACHIEVEMENTS

🌟 Implemented a disaster recovery plan that reduced downtime by 40%.

🌟 Led a project that upgraded the server infrastructure, improving performance by 30%.