Robert Smith

Senior System Analyst (Team Lead) II

CONTACT DETAILS

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PERSONAL STATEMENT

Responsible and dedicated individual over 17 years experience as a Sr. System Analyst on various UNIX, Linux and Windows platforms including Sun Solaris, AIX, HP-UX, Red Hat Enterprise Linux and Microsoft Windows 2008. Experience with change management and disaster recovery as well as attention to detail, stellar customer service and strong technical and troubleshooting/problem-solving skills, help this individual succeed in a multitude of environments and situations.

WORK EXPERIENCE

Senior System Analyst (Team Lead) II

Life Cycle Engineering - April 2008 – Present

Responsibilities:

- Configuration management and administration for various operating systems including Solaris, red hat enterprise Linux, Suse Linux, Ubuntu and windows standalone and virtual machines.
- Evaluating and optimizing system and virtual machine performance as part of enterprise architecture support for a limited technology experiment.
- Planning and designing enterprise structural framework by researching hardware and software costs for various hardware and software solutions, including meeting with vendors and making decisions based on current and future needs.
- Developing data models and structures for enterprise data stores by migrating several projects running windows and Linux into a virtualized environment VMWare.
- Working with VMWare Vsphere and ESXi to create, manage and reproduce multi-os virtual machines in enterprise system architecture, in support of information technology project teams.
- Supporting performance analysis of multiple java enterprise applications to identify technical and functional requirements and correct memory, I/O, CPU and network bottlenecks and capacity issues.
- Equallogic data management administration, installation and configuration of iscsi storage in a vmware environment.

Central System Administrator/Infrastructure Specialist

EDS/BellSouth - March 2001 – April 2008

Responsibilities:

- Install, configure and administer Solaris 8 and Solaris 9 with and without veritas volume manager on a Sunfire platform, with and without EMC storage.
- Install, configure and administer hp-UX 11. 0 and hp-UX 10. 20 on a variety of HP servers with EMC and MTI storage.
- Perform firmware upgrades for various hardware interfaces on hp Pa-RISC and SUN Linux architecture.
- Maintain security through research and patch management for multi-OS Unix environment via established patch management procedures.

SKILLS

Eclipse, Java, Oracle, SOAP, Web Services, Microsoft Office, Microsoft Windows, TCP/IP, Quickbooks, Internet Explorer, Internet Technology, And Proxy Servers.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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- Creation of disaster recovery documentation and procedures for servers.
- Attend disaster recovery drills to test the disaster readiness of servers.
- Creation of system administration documentation for junior and lower support staff and "how to" documents for departments outside IT organization.

Education

Bachelors in Information Technology - 2009(American Intercontinental University - Dunwoody, GA)Associate Of Arts in Arts And Business Administration - 2004(American Intercontinental University - Dunwoody, GA)Diploma - 1994(Stratford High School - Goose Creek, SC)

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