LIAM ANDERSON

Server Assistant

www.qwikresume.com

PROFESSIONAL SUMMARY

Dynamic professional with 5 years of experience in fast-paced dining environments. Skilled in providing exceptional service, supporting team operations, and enhancing guest experiences.

WORK EXPERIENCE

Server Assistant

🛗 Jan/2021-Ongoing

Ouantum Solutions LLC

₽ Phoenix, AZ

- 1. Assisted servers in delivering exceptional dining experiences at Mandarin Oriental Hotel.
- 2. Managed multiple tables in a high-pressure environment, ensuring guest satisfaction.
- 3. Handled phone orders and supported take-out services efficiently.
- 4. Stocked tableware and assisted servers with routine tasks throughout shifts.
- 5. Processed payments accurately, balancing cash drawers and completing paperwork.
- 6. Answered room service calls, efficiently processing orders and upselling items.
- 7. Cleared and reset tables, assisting with opening tasks and server station assignments.

Server Assistant

🛗 Jan / 2020-Jan / 2021

Silver Lake Enterprises

耳 Seattle, WA

- 1. Provided exceptional hospitality at Rosemary Beach Grill, enhancing guest experiences.
- 2. Maintained cleanliness and safety standards in all dining and common areas.
- 3. Set up and broke down service stations and dining room efficiently.
- 4. Delivered accurate guest information and recommendations.
- 5. Adhered to uniform and appearance standards, promoting professionalism.

EDUCATION

Associate of Arts in Hospitality Management

∰ Jan/ 2019

Jan/ 2020

Culinary Institute of America

₽ Phoenix, AZ

Focused on hospitality management principles, customer service, and food safety.



SKILLS

Guest Interaction

Team Collaboration

Attention to Detail

Time Management

Problem Solving

INTERESTS

Dancing

Astronomy

👽 Public Speaking 📝 Birdwatching

STRENGTHS

Gratitude

🁺 Leadership

Teamwork

Q Criticality

LANGUAGES





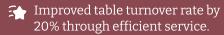


English

Indonesian

German

ACHIEVEMENTS



Received 'Employee of the Month' award for outstanding customer service.