

LIAM ANDERSON

Server Assistant

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PROFESSIONAL SUMMARY

Dynamic professional with 5 years of experience in fast-paced dining environments. Skilled in providing exceptional service, supporting team operations, and enhancing guest experiences.

WORK EXPERIENCE

Server Assistant Jan / 2021-Ongoing
Quantum Solutions LLC Phoenix, AZ

- 1. Assisted servers in delivering exceptional dining experiences at Mandarin Oriental Hotel.
- 2. Managed multiple tables in a high-pressure environment, ensuring guest satisfaction.
- 3. Handled phone orders and supported take-out services efficiently.
- 4. Stocked tableware and assisted servers with routine tasks throughout shifts.
- 5. Processed payments accurately, balancing cash drawers and completing paperwork.
- 6. Answered room service calls, efficiently processing orders and upselling items.
- 7. Cleared and reset tables, assisting with opening tasks and server station assignments.

Server Assistant Jan / 2020-Jan / 2021
Silver Lake Enterprises Seattle, WA

- 1. Provided exceptional hospitality at Rosemary Beach Grill, enhancing guest experiences.
- 2. Maintained cleanliness and safety standards in all dining and common areas.
- 3. Set up and broke down service stations and dining room efficiently.
- 4. Delivered accurate guest information and recommendations.
- 5. Adhered to uniform and appearance standards, promoting professionalism.

EDUCATION

Associate of Arts in Hospitality Management Jan / 2019 Jan / 2020
Culinary Institute of America Phoenix, AZ

Focused on hospitality management principles, customer service, and food safety.



SKILLS



INTERESTS

- Dancing Astronomy
- Public Speaking Birdwatching

STRENGTHS

- Gratitude Leadership
- Teamwork Criticality

LANGUAGES



ACHIEVEMENTS

- Improved table turnover rate by 20% through efficient service.
- Received 'Employee of the Month' award for outstanding customer service.