

ROBERT SMITH

Sr. Server Bartender

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

To become a productive member of a winning team that provides outstanding customer service, while adhering to company policy and achieving personal goals as well. Excellent provider of customer service Extremely pleasant and professional telephone etiquette Successful at multi-tasking and completing more than one given task at a time Enthusiastic team player.

CORE COMPETENCIES

Microsoft Programs, Quickbooks, Advertising, Marketing, Customer Service, Client Communications, Appointment Setting.

PROFESSIONAL EXPERIENCE

Sr. Server Bartender

ABC Corporation - December 2014 – July 2015

Key Deliverables:

- Responsible for all opening closing and side work.
- Assigned to large parties of 15+.
- Opened, closed, and splitting multiple tabs and tickets.
- Assured the overall comfort of guests.
- Learned so much about the service being assigned to the largest parties ever and being solely responsible for their satisfaction.
- Used Exude an excellent level of the customer whilst catering to the guests individual needs.
- Responsible for developing new drink recipes that would be used for special events.

Server Bartender

Delta Corporation - 2012 – 2014

Key Deliverables:

- Prepare Drinks Serve Guests Take Orders Interact With Guests Assess guests needs and preferences and make recommendations and entertaining guests.
- Rotated between 4 restaurant outlets, serving over 140 guests per night Part-time bartender as needed Ensure food presentation is up to the restaurant .
- Developed many regular guests.
- I was offered an assistant manager position.
- Skills Used Demonstrated a high level of customer service Demonstrated a high level of detail 100% guest satisfaction.
- Setting up the restaurant making sure everything is ready for the day and evening prepping tea, condiments, salads, citrus making sure everything is.
- I worked long hours multitasked and consistently delivered a positive professional attitude to my guests.

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EDUCATION

- Bachelors of Science in Fashion Marketing - 2014(The Art Institute of Washington - Houston, TX)