## Server Technician

# ROBERT SMITH

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## Objective

Highly qualified Server Technician with experience in the industry. Enjoy creative problem solving and getting exposure to multiple projects, and I would excel in the collaborative environment on which your company prides itself.

## Skills

Servers, Virtualization, Firewalls, Wireless, VOIP, Switches.

## Work Experience

### Server Technician

**ABC Corporation** - June 2014 – 2015

- Serviced based position working as a traveling technician.
- Responsible for network configuration and troubleshooting of client networks.
- Virtualized of network routing and efficiency.
- Installed and managed of hardware firewall and devices for network security and VPN access.
- Experienced with IP phone systems deployment and and operations.
- Actived Directory and Exchange server management and best practices.
- Assisted in applying penetration tests to the network and clients systems.

### Server Technician

**Delta Corporation** - 2011 – 2014

- Built, maintained, and repaired servers for clients around the world.
- Provided clients with excellent customer service and addressed ticketed orders in a timely fashion.
- KEY RESULTS Acquired technical skills associated with server and computer hardware as well as knowledge regarding server operating systems Enhanced .
- Determined and developed test product specifications and software loads, methods and procedures from blueprints, drawings and diagrams to build .
- Worked with cross-functional teams on understanding requirements, and integrating computer and network server systems in a production environment.
- Answered customer calls and trouble tickets to resolve technical issues.
- Server maintenance and system monitoring on Linux and Windows servers.

## Education

A.A.S. In-Network Administration

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