

# MIA TAYLOR

## Automotive Service Technician

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### PROFESSIONAL SUMMARY

Motivated Automotive Service Technician with 2 years of practical experience in vehicle diagnostics and repairs. Skilled in identifying mechanical issues and implementing effective solutions to enhance vehicle performance. Committed to delivering top-notch customer service and ensuring safety and satisfaction in all repairs.

### WORK EXPERIENCE

#### Automotive Service Technician

WidgetWorks Inc.

📅 Apr / 2024-Ongoing

📍 Denver, CO

1. Diagnosed and repaired a wide range of vehicles, ensuring optimal performance and safety.
2. Conducted routine maintenance checks and services, including oil changes and tire rotations.
3. Utilized diagnostic equipment to identify issues and recommend solutions to customers.
4. Maintained accurate records of repairs and services performed on vehicles.
5. Collaborated with team members to enhance service efficiency and customer satisfaction.
6. Trained new technicians on equipment usage and repair techniques.
7. Ensured adherence to safety protocols during all repair processes.

#### Field Inspector

Silver Lake Enterprises

📅 Apr / 2023-Apr / 2024

📍 Seattle, WA

1. Performed thorough inspections of vehicles to assess mechanical condition and identify necessary repairs.
2. Communicated effectively with customers regarding repair needs and service recommendations.
3. Worked with parts suppliers to ensure timely availability of necessary components for repairs.
4. Executed electrical system diagnostics and repairs to enhance vehicle functionality.
5. Maintained a clean and organized workspace to promote safety and efficiency.
6. Participated in continuous training to stay updated on automotive technology and repair techniques.

### EDUCATION

#### Associate of Applied Science in Automotive Technology

Tech Institute of Automotive

📅 Apr / 2022-Apr / 2023

📍 Denver, CO

Focused on hands-on training in automotive repair, diagnostics, and maintenance.

### SKILLS

Automotive Diagnostic Tools



Vehicle Maintenance

Software



Electrical Systems

Troubleshooting



Automotive Repair

Procedures



### ACHIEVEMENTS

- 🌟 Achieved a 95% customer satisfaction rating by providing thorough vehicle inspections and transparent communication.
- 🌟 Reduced average repair time by 20% through the implementation of efficient diagnostic procedures.
- 🌟 Successfully completed over 150 vehicle repairs, ensuring compliance with safety and quality standards.