



MASON WILSON

Shelter Worker

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PROFESSIONAL SUMMARY

Compassionate and dedicated Shelter Worker with over 5 years of experience in providing support to vulnerable populations. Skilled in crisis intervention, case management, and fostering a safe environment for clients.

WORK EXPERIENCE

Shelter Worker

Seaside Innovations

📅 Jan / 2021-Ongoing

📍 Santa Monica, CA

1. Facilitated support for residents, aiding their transition to permanent housing through personalized case management.
2. Administered medication and conducted regular shelter checks to ensure client well-being and safety.
3. Documented daily activities and maintained accurate records to support operational efficiency.
4. Utilized strong communication skills to engage with clients in crisis, providing emotional support and guidance.
5. Coordinated with external agencies to facilitate client access to necessary resources and services.
6. Maintained a clean and safe environment, adhering to health and safety regulations.
7. Encouraged compliance with shelter rules, fostering a respectful and supportive community atmosphere.

Shelter Worker

Cactus Creek Solutions

📅 Jan / 2020-Jan / 2021

📍 Phoenix, AZ

1. Managed intake and orientation processes for new clients, ensuring a smooth transition into the shelter.
2. Conducted regular bed checks and supervised daily chores to maintain shelter order and cleanliness.
3. Facilitated weekly debriefing meetings to discuss client progress and address any concerns.
4. Advocated for homeless individuals, connecting them with essential services and support systems.
5. Assisted in meal preparation and serving, promoting nutrition and community engagement.

EDUCATION

Bachelor of Social Work

University of Springfield

📅 Jan / 2019-Jan / 2020

📍 Denver, CO

Focused on social services, community outreach, and crisis intervention strategies.

SKILLS

Crisis Intervention



Case Management



Conflict Resolution



Crisis Intervention



Empathy



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

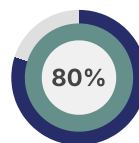
🔍 Criticality

☰ Detail-oriented

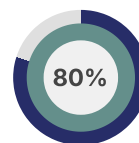
🤝 Diplomacy

😊 Enthusiasm

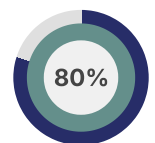
LANGUAGES



English



Mandarin



Spanish

ACHIEVEMENTS

- ★ Successfully assisted 50+ clients in securing permanent housing within a year.
- ★ Implemented a new intake process that reduced wait times by 30%.