

Robert Smith

Lead Shift Manager V

PERSONAL STATEMENT

23+ years of experience as a Shift Manager. Establish a challenging career which allows me to utilize and enhance my interpersonal, managerial and sales skills in addition to obtaining career advancement along with helping others.

WORK EXPERIENCE

Lead Shift Manager V

ABC Corporation - May 2006 - Present

Responsibilities:

- Managing one of the largest revenue producing store in our market at 86 million in annual revenue.
- Supervising over 350 plus associates working within the store making sure everyone stayed on the same page while reaching goals.
- Organizing and maintaining a professional work environment while providing quality customer service for patrons and vendors.
- Training others to work efficiently and effectively while also making sure to enhance their career development.
- Merchandising and creating sales daily based on flips in the year, major holidays, weather changes and what the customer wants.
- Creating spreadsheets and floor plans to execute upcoming events or programs for the market.
- Building wall-mart stores from the ground up along with remodeling other stores and leading effective teams.

Assistant

ABC Corporation - January 1996 - January 2001

Responsibilities:

- Arranged functions, trips, business meeting along with planning daily objectives and goals for the day.
- Maintained professionalism at all times while networking and negotiating deals and contracts for clients.
- Equipment arrangement and maintenance duties to handle upcoming planned events.
- Carried out all shipping and packaging need to ensure quality customer service.
- Interviewing and hiring qualified applicants and helping with hands-on training.
- Making sure customers were greeted properly and made it in and out of our store quickly and efficiently.
- Ordered the produce and other items through our vendor on a weekly basis.

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Customer Service,
Leadership, Money
Handling, Merchandising,
Maintenance, Patient
Care, Fast Learner,
People Person, Strong
Verbal Communication,
and Team Leadership.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

B.A. in Sociology - (University Of Kentucky - Lexington, KY)Currently
Attending - (Hudson Valley Community College)HS- (Milford Senior High
School - Milford, DE)