

# Robert Smith

## *Shift Operations Manager*

### **CONTACT DETAILS**

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Alabama  
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### **SKILLS**

Logistics, Customer  
Service, Operational  
Skills.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company  
Name)  
Reference - 2 (Company  
Name)

## **PERSONAL STATEMENT**

As a Shift Operations Manager position, responsible for Directing the activities and processing of the production control team to ensure accurate tracking of yields, labor, and costs, while creating better systems for collecting managing data at a factory floor level, etc.

## **WORK EXPERIENCE**

### ***Shift Operations Manager***

**ABC Corporation - November 2005 - September 2006**

#### *Responsibilities:*

- Observed and Generated Reports for the Casino Internal Compliance, Department, and outside Law Enforcement Agencies.
- Monitored Table Games Activities and generating reports for the 3 Houses and their Rules.
- Observed for any suspicious activity.
- Investigated Theft and persons of interest and their activities for outside Law Enforcement Agencies.
- Reported directly to the General Manager and was responsible for the performance of staff.
- Dealt with all Customer Disputes, Surveillance reviews of any Disputes & Thefts.
- Contacted the Division of Gaming or Law Enforcement for all relevant reasons.

### ***Shift Operations Manager***

**Delta Corporation - 2003 - 2005**

#### *Responsibilities:*

- Responsible for all night shift operations (Molding, Melting, Finishing, Maintenance, QC, and Heat treat), managing employees, processes, human.
- Part of the Steel Founders Society for Future Leaders of America since 2008.
- Lead and coordinate activities concerned with proper shipping to all customers to include a proper inventory of supplies and equipment and warehouse.
- Managed activities through the use of warehouse control labor systems and continual direct follow-up.
- Proactively managed 4 manufacturing supervisors, 4 manufacturing specialists, and 130 assembly personnel.
- Provided tactical direction and leadership of all manufacturing activities including QCDSM, new product development support, continuous improvement.
- Effective safety team leader for RIMR manufacturing facility, leading injury-free safety procedure development by performing effective job hazards.

**Education**

Bachelor Degree