ROBERT SMITH

Lead Shipper

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SUMMARY

Committed to addressing customer concerns with speed, accuracy and professionalism. Consistently meets and exceeds productivity goals. Proven capacity to troubleshoot issues to ensure customer satisfaction. Versed in customer support in high call volume environments. Solid understanding of the dynamics of the retail apparel and shoe industry. Logistics professional versed in inventory control. Patient-focused care provider with experience in geriatric care.

CORE COMPETENCIES

Detail Oriented, Strong Work Ethic, Adaptable and Flexible, Multitasker, Fast Learner, Customer Service Experience.

PROFESSIONAL EXPERIENCE

Lead Shipper

ABC Corporation - November 2007 – December 2009

Key Deliverables:

- Selected products for specific routes according to pick sheets.
- Unloaded, picked, staged and loaded products for shipping.
- Oversaw warehousing and storage practices and housekeeping.
- Installed protective bracing, padding and strapping to prevent shifting and damage to items during transport.
- Worked at a rapid pace to meet tight deadlines.
- Operated powered lift trucks, floor sweepers, pallet jacks and forklifts safely, with a 0% incident rate.
- Used propane forklift to load trailer at warehouse.

Shipper

ABC Corporation - 2003 – 2007

Key Deliverables:

- Operated machinery used in the production process, or assisted machine operators.
- Observed equipment operations so that malfunctions could be detected, and notified operators of any malfunctions.
- Lifted raw materials, finished products, and packed items, manually or using hoists.
- Counted finished products to determine if product orders were completed.
- Loaded and unloaded items from machines, conveyors, and conveyances.
- Operated front end loader to maintain roads, move raw materials, and load mill feeder boxes.
- Delivery.

2259 Oak Street, Old Forge, New York, 13420

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EDUCATION

- 2015(Tyler Junior College - Tyler, TX)

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