ROBERT SMITH

Shoe Sales Specialist

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Shoe Sales Specialist is Performing functions related to operation of Virtual Reality (VR) experience, including use of tablet technology (Microsoft, Apple, HP). Facilitating ticketing, check-in, and other guest service needs using various sales systems. Ensuring working order of attractions hardware and software. Assisting guests in putting on/taking off required VR gear and describe the use during the show.

EXPERIENCE

Shoe Sales Specialist

ABC Corporation - AUGUST 2009 – JUNE 2018

- Dealed effectively with customer complaints by liaising with the line manager when necessary.
- Ensured and maintained the shop floor and visual display high standard, complying with Company operational guidelines and stock procedures.
- Contributed to ensure a high level of security and is attentive to prevent product thefts.
- Experienced of building a long-lasting relationship with clients.
- Worked in team as well as alone.
- Managed large amounts of incoming phone calls.
- Generated sales leads.

Shoe Sales Specialist

Delta Corporation - 2006 – 2009

- Assist any costumers with any need with a priority of helping them find their appropriate shoe size and provide them with a shoe of their choice with .
- Also check any customer out at the registers and handle morning and night money.
- Duties also require me to keep the stock room clean and organized.
- Also assisted in training new employees.
- Greet customers and ascertain what each customer wants or needs.
- Recommend, select, and help locate or obtain merchandise based on customer needs.
- Place special orders or call other stores to find desired items.

EDUCATION

- GED

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SKILLS

Extensive Telephone/email Communications; Composing Written Communications.