# MASON WILSON

# **Associate Shop Technician**





### PROFESSIONAL SUMMARY

Proficient Associate Shop Technician with 2 years of practical experience in machinery maintenance and repair. Skilled in diagnosing mechanical failures and executing effective solutions to optimize equipment performance. Eager to join a collaborative team, contributing to enhanced efficiency and safety in operations while delivering high-quality service.

#### WORK EXPERIENCE

### **Associate Shop Technician**

Apr/2024-Ongoing

📮 Santa Monica, CA

Pineapple Enterprises

- 1. Assembled and tested machinery components to ensure compliance with specifications using precision tools.
- 2. Conducted routine maintenance and repairs on various equipment to maintain optimal performance.
- 3. Documented maintenance activities and repairs to ensure accurate record-keeping.
- 4. Installed new machinery and configured operating software to enhance operational efficiency.
- 5. Managed parts inventory and ordered necessary components for timely repairs.
- 6. Upgraded existing equipment, including circuit board installations and memory enhancements.
- 7. Maintained service vehicles and shop equipment, ensuring readiness for operational tasks.

Silver Lake Enterprises

- 📮 Seattle, WA
- 1. Utilized strong customer service skills to foster repeat business and address client needs.
- 2. Maintained organized records and filed reports for efficient workflow.
- 3. Resolved customer complaints regarding products and services with professionalism.
- 4. Increased sales by effectively upselling products based on customer needs.
- 5. Ensured cleanliness and organization of the shop to promote a safe working environment.
- 6. Performed basic mechanical tasks, including oil changes and tire repairs.

## **EDUCATION**

## Associate of Applied Science in Automotive Technology

Tech Valley Community College

Toronto, ON

Acquired hands-on training in automotive repair and maintenance, focusing on diagnostic techniques and repair strategies.

#### **SKILLS**

Power Tool Operation Repair Skills Inventory Management Time Management

#### **ACHIEVEMENTS**

Improved equipment uptime by 15% through proactive maintenance strategies.

Achieved a 100% safety compliance rating during internal audits.

Successfully reduced repair turnaround time by 20% by streamlining processes.