

# NOAH WILLIAMS

Hotel Shuttle Driver

- (123) 456 7899
- Los Angeles

#### **SKILLS**



## **INTERESTS**

Birdwatching

Traveling

Sports Coaching Knitting

## STRENGTHS









# **LANGUAGES**







English

Mandarin

Italian

# **ACHIEVEMENTS**



Achieved a 95% customer satisfaction rating through attentive



Successfully managed transportation for over 200 guests during peak seasons.

#### PROFESSIONAL SUMMARY

Experienced Hotel Shuttle Driver with 2 years of providing safe, reliable, and timely transportation services. Skilled in customer interaction, route navigation, and vehicle maintenance, ensuring a high standard of passenger satisfaction. Committed to upholding safety regulations and enhancing the travel experience. Looking forward to contributing to a team that values exceptional service and dependability.

# WORK EXPERIENCE

### Hotel Shuttle Driver

Feb/2024-Ongoing

Quantum Solutions LLC

- ♣ Phoenix. AZ
- 1. Delivered exceptional customer service, ensuring high levels of guest satisfaction and repeat business.
- 2. Safely transported guests to and from various locations within the hotel and nearby attractions.
- 3. Executed thorough vehicle inspections to maintain safety and reliability standards.
- 4. Anticipated guest needs and provided assistance, enhancing their overall experience.
- 5. Maintained accurate records of schedules, receipts, and vehicle maintenance logs.
- 6. Adapted to changing traffic conditions and utilized efficient routes to minimize delays.
- 7. Participated in team meetings to discuss service improvements and quest feedback.

## Shuttle Driver

m Feb/2023-Feb/2024

Silver Lake Enterprises

**耳** Seattle, WA

- 1. Provided timely transportation for guests to local attractions and events, enhancing their stay experience.
- 2. Assisted management with scheduling and maintaining vehicle readiness for daily operations.
- 3. Engaged with guests to gather feedback and address any transportationrelated concerns.
- 4. Developed strong relationships with regular guests, fostering loyalty and repeat visits.
- 5. Coordinated with hotel staff to ensure seamless guest pickups and dropoffs

## **EDUCATION**

# Diploma in Transportation Management

m Feb/2022-Feb/2023

City College

**耳** Seattle, WA

Focused on transportation logistics and customer service within the hospitality industry.

