

ROBERT SMITH

Asst. Signal Support System Specialist

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To obtain a position where can maximize organizational and interpersonal skills and knowledge in which can effectively use abilities in any job offered.

EXPERIENCE

Asst. Signal Support System Specialist

U.S. Army - AUGUST 1996 - 2020

- Worked with Remedy also install, operates, and performs unit maintenance on multi-functional/multi-user information processing systems and peripheral equipment and auxiliary devices.
- Performed input/ output data control and bulk data storage operations.
- Transferred data between information processing equipment and systems.
- Troubleshot automation equipment and systems to the degree required for isolation of malfunctions to specific hardware or software.
- Restored equipment to operation by replacement of line replaceable unit (LRU).
- Installed, MCS and unit level maintenance on COMSEC devices.
- Assisted in the design, preparation, editing, and testing of computer programs.

Signal Support System Specialist

Delta Corporation - 1995 - 1996

- Drafts associated technical documentation for program reference and maintenance purposes.
- Modifies existing application packages using application and operating system software and appropriate computer language commands and files.
- Personnel Management Managed the daily operation, welfare and movement of 200 employees throughout the year, maintaining 87% workers in the career field able to support, improve, and exceed company mission.
- Influenced foreign national information technology specialists in Iraq to set up security and permissions on their network where none existed.
- Advised the Director of a 500+ employee organization on manpower, objectives, and basic skills course resulting in organization being 85% trained and efficient in their career field, within 6 months.
- Project Management Developed and expertly installed a \$50,000.00 network plan for the organization that covered 10 buildings, six

departments, and 350+ employees over an area of 12 acres.

- Resourced and executed the turn-in of over 3,000 excess Automated Data Processing Equipment saving the government over \$2.2M, and reducing a 3-year backlog for the organization.

EDUCATION

- Bachelor of Science in Criminal Justice - (Troy University - Troy, AL)

SKILLS

Troubleshooting, Management, Supervising, Teamwork.