# ROBERT SMITH Asst.Social Service Director

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Seeking position that will utilize skills and abilities for further professional growth. believe past job experience, and commitment meeting project goals will meet or exceedcriteria needed for position in department.

### **EXPERIENCE**

#### **Asst.Social Service Director**

#### ABC Corporation - MAY 1995 - SEPTEMBER 2003

- Provided 24/7 monitoring for behavioral and emotional needs of Nursing home residents.
- Attended Resident Care Conferences and completed MDS for state paperwork requirements.
- Resident Rights advocate for Nursing home and Retirement facility.
- Depression and Anxiety assessments and monitoring.
- Accustomed to building good relationships with residents and family.
- Psychotropic medication monitoring for Target behavioral and emotional issues.
- Made rounds with Mental Health Specialists for psychotropic medication monitoring for titration, behavioral care plans with interventions and crisis protocols.

#### Asst.Social Service Director Delta Corporation - 1991 - 1995

- Managed all aspects of resident admissions and marketing.
- Coordinate facility marketing efforts to maintain census and increase community awareness of services provided.
- Direct the Social Service Department in accordance with facility policies and State and Federal regulations.
- Responsible for the psychosocial well-being of approximately 105 residents.
- Coordinate and monitor with psychologist the behavior management program, including monthly monitoring of behaviors, psychoactive medication side .
- Responsible for portions of the minimum data set (MDS) and writing of care plans for residents.
- Responsible for setting up home health upon residents discharge.

## **EDUCATION**

• BA in Gerontology - September 1992(Central Washington University - Ellensburg, WA)

## SKILLS

Excellent Customer Service Communication.