

# EVELYN WHITE

## Junior Social Service Worker

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### PROFESSIONAL SUMMARY

Motivated Junior Social Service Worker with 5 years of experience delivering support to diverse communities. Adept in case management, client assessment, and resource coordination, I am passionate about advocating for individuals and families. My commitment to empowering clients through tailored service plans and collaborative strategies drives positive outcomes and fosters community well-being.

### WORK EXPERIENCE

#### Junior Social Service Worker

Seaside Innovations

📅 Apr / 2022-Ongoing

📍 Santa Monica, CA

1. Managed a portfolio of over 50 family cases, providing comprehensive case management and support.
2. Advocated for clients' rights and needs within the social service system.
3. Ensured client confidentiality while facilitating access to essential community resources.
4. Responded to crises effectively, providing immediate assistance during emergencies.
5. Testified in court regarding family progress and coordinated with community services for seamless support.
6. Trained and supervised case managers in resource allocation and client advocacy.
7. Facilitated family assessments, creating treatment plans aligned with clients' strengths and goals.

#### Social Service Worker

Lakeside Apparel Co

📅 Apr / 2020-Apr / 2022

📍 Chicago, IL

1. Served as a resident advocate, collaborating with clinical staff to ensure quality care.
2. Conducted satisfaction surveys, analyzing feedback to enhance resident experiences.
3. Assisted in preparing documentation for resident transitions, ensuring smooth processes.
4. Engaged with residents and families to address concerns, implementing action plans for resolution.
5. Coordinated social activities that promoted resident interaction and community building.
6. Documented care plans and progress notes in compliance with regulatory standards.

### EDUCATION

#### Bachelor of Social Work

University of Southern California

📅 Apr / 2018-Apr / 2020

📍 Denver, CO

Focused on social work principles, community outreach, and case management practices.

### SKILLS

Client Support

Active Listening

Documentation Skills

Crisis Intervention

### ACHIEVEMENTS

- ★ Implemented a client tracking system that improved case management efficiency by 30%.
- ★ Facilitated workshops for families, enhancing access to community resources and support services.
- ★ Developed individualized service plans that resulted in a 25% increase in client satisfaction scores.