



AVA DAVIS

Lead Social Services Director

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PROFESSIONAL SUMMARY

Accomplished Lead Social Services Director with a decade of experience in program leadership, team management, and community advocacy. Expertise in developing comprehensive service delivery systems that empower individuals and families. Proven ability to collaborate with multidisciplinary teams to enhance client outcomes and ensure compliance with regulatory standards.

WORK EXPERIENCE

Lead Social Services Director

📅 Apr / 2018-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Initiated and maintained a comprehensive social services program within the facility, enhancing service delivery and client satisfaction.
2. Guided residents in achieving maximum psychosocial functioning and independence through tailored support plans.
3. Addressed resident concerns with respect and empathy, promoting self-determination and confidence.
4. Coordinated resident and family councils to foster community engagement and collaborative decision-making.
5. Ensured compliance with federal and state regulations in maintaining accurate resident records.
6. Optimized community resource utilization for effective discharge planning and post-care support.
7. Conducted interdisciplinary team care conferences to enhance collaborative care strategies.

Social Services Director

📅 Apr / 2015-Apr / 2018

Silver Lake Enterprises

📍 Seattle, WA

1. Implemented individualized social service care plans for residents, ensuring tailored support and intervention.
2. Provided counseling and support for residents and families, addressing emotional and social challenges.
3. Facilitated smooth admissions processes, ensuring all administrative requirements were met.
4. Led educational workshops for staff and community partners to enhance service delivery practices.

EDUCATION

Master of Social Work

📅 Apr / 2012-Apr / 2015

University of Southern California

📍 Denver, CO

Focused on advanced social work practices, policy analysis, and community organization.

SKILLS

Public Speaking



Resource Allocation



Training Development



Regulatory Compliance



Client Assessment



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

🔍 Criticality

☰ Detail-oriented

🤝 Diplomacy

😊 Enthusiasm

LANGUAGES



English



Russian



Italian

ACHIEVEMENTS

★ Increased program participation by 30% through targeted outreach initiatives.

★ Developed and implemented a new case management system that improved service delivery efficiency by 25%.