



# MIA TAYLOR

## Software Engineering Manager

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🌐 www.qwikresume.com

### SKILLS

Software Development Lifecycles



Technical Documentation



Stakeholder Management



Devops Practices



Cloud Computing



### INTERESTS

★ Surfing

🥋 Martial Arts

👥 Community Service

📝 Blogging

### STRENGTHS

⌚ Patience

🏔 Perseverance

📅 Planning

⚙ Positivity

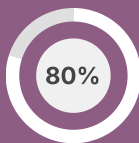
### LANGUAGES



English



Mandarin



Japanese

### ACHIEVEMENTS

📈 Increased team productivity by 30% through effective process improvements.

📌 Successfully delivered 10+ software projects on time and within budget.

### PROFESSIONAL SUMMARY

Results-oriented Software Engineering Manager with 5 years of experience driving successful software development initiatives. Skilled in leading teams to innovate and implement solutions that align with business goals. Passionate about empowering engineers through mentorship and fostering a collaborative environment to achieve exceptional project outcomes.

### WORK EXPERIENCE

#### Software Engineering Manager

📅 Feb / 2021-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Led a team of software engineers in the development of identity management software, enhancing user access controls.
2. Identified and resolved business challenges related to user roles, presenting actionable solutions to executive management.
3. Conducted product demonstrations for potential clients, contributing to increased sales and customer engagement.
4. Managed customer integrations, overseeing proof of concept deployments to ensure alignment with client needs.
5. Optimized resource allocation for software development projects, improving overall project efficiency.
6. Established quality control processes, resulting in higher product quality and customer satisfaction.
7. Provided mentorship and guidance to software engineers, fostering skill development and team cohesion.

#### Software Engineering Manager

📅 Feb / 2020-Feb / 2021

Crescent Moon Design

📍 Portland, OR

1. Led the management of enhancements and onboarding for new state agencies into a unified ERP system.
2. Collaborated with state officials to gather and document requirements for new agency integrations in PeopleSoft.
3. Recognized for deploying innovative technologies that improved system efficiency and reduced operational costs.
4. Designed and implemented new policies and processes, significantly reducing error rates.
5. Coordinated efforts between onshore and offshore teams for software design and development.

### EDUCATION

#### Bachelor of Science in Computer Science

📅 Feb / 2019 - Feb / 2020

University of Texas

📍 Santa Monica, CA

Focused on software engineering principles, project management, and team collaboration.